

Syspro Product Portfolio Lifecycle

Syspro 8

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Syspro Product Portfolio Lifecycle

This article covers everything you need to know about the lifecycle of Syspro's product portfolio.

Syspro regularly invests in its product portfolio, replacing older products with modern alternatives built for long-term support and continuous innovation. Recommended alternatives include Syspro products and approved solutions on the Syspro Marketplace. This page lists every affected product, its key dates, and the recommended path forward.

Milestones

Every product follows the same four-milestone lifecycle described below:

End of sale

- No new licences are available. Existing licences remain valid and fully supported.

End of maintenance

- Security and compliance patches continue.
- New features and enhancements are no longer developed.

End of support

- Syspro no longer accepts support requests for this product.

End of life

- The product is fully retired. All customers should have migrated to a supported alternative.



Every product listed on this page remains fully supported until its end-of-support date. No immediate action is required, but early migration planning gives you a smoother transition and more flexibility on timing.

Affected products

APS (Nexsys) - Advanced Planning & Scheduling

Recommended alternative: **Syspro Manufacturing Operations Management (Syspro MOM)**

End of sale	End of maintenance	End of support	End of life
31 December 2025	31 December 2026	31 December 2026	31 December 2026

AQM (UK) — Advanced Quality Management

Recommended alternative: **Syspro Quality Management**

End of sale	End of maintenance	End of support	End of life
31 December 2025	31 December 2026	31 December 2026	31 December 2026

Company Copy (UK) - UK utility

Recommended alternative: **Syspro Company Clone**

End of sale	End of maintenance	End of support	End of life
1 September 2025	31 December 2026	31 December 2026	31 December 2026

Credit Card Interface (USA)

Recommended alternative: **Syspro Payment Gateway**

End of sale	End of maintenance	End of support	End of life
31 December 2025	31 December 2026	31 December 2029	31 December 2029



We recommend migrating to Syspro Payment Gateway. Speak to your Account Manager about your payment processing requirements and transition options.

Customer Portal (USA) - Customer-facing portal

Recommended alternative: **Syspro Supply Chain Portal**

End of sale	End of maintenance	End of support	End of life
31 December 2025	31 December 2026	31 December 2029	31 December 2029

Syspro Embedded Analytics - Analytics and reporting

Recommended alternative: **ZAP / Power BI / Syspro Torque**

End of sale	End of maintenance	End of support	End of life
31 March 2026	31 March 2026	31 December 2026	31 December 2026



ZAP is available as an approved solution on the Syspro Marketplace.

Equator - Payroll (UK)

Recommended alternative: **Industry payroll providers**

End of sale	End of maintenance	End of support	End of life
1 November 2025	1 July 2028	1 July 2028	1 July 2028



- Syspro will maintain legal and HMRC compliance for Equator through the end of life date.
- Customers using Equator primarily for shop floor data collection, time & attendance, and basic HR management have two well-supported alternatives within the Syspro product ecosystem: Syspro Syspro Manufacturing Operations Management (Syspro MOM) and Syspro TimeTrack.

Syspro Espresso - Mobile application platform

Recommended alternative: **Syspro Mobile Warehouse (RiteScan)**

End of sale	End of maintenance	End of support	End of life
1 September 2025	31 December 2026	31 December 2029	31 December 2029



Customers using Syspro Espresso's application framework for other custom mobile applications (outside of WMS) will have a future migration path leveraging Syspro's SaaS SDK capability.

Syspro Harmony - Integration and alerting

Recommended alternative: **Syspro Torque**

End of sale	End of maintenance	End of support	End of life
Not currently sold	30 June 2026	30 June 2026	31 December 2026



Harmony was removed from sale before this announcement. Replacement capabilities are available in Syspro's AI Platform.

Orchard WMS - Warehouse management

Recommended alternative: **Syspro WMS (Datascope WMS)**

End of sale	End of maintenance	End of support	End of life
1 November 2025	31 December 2026	31 December 2029	31 December 2029

ShopClock - Shop floor time tracking

Recommended alternative: **Syspro TimeTrack (RiteTime)**

End of sale	End of maintenance	End of support	End of life
1 November 2025	31 December 2026	31 December 2029	31 December 2029

WebReports - Web-based reporting

Recommended alternative: **Syspro Reporting Services**

End of sale	End of maintenance	End of support	End of life
31 December 2025	31 December 2026	31 December 2026	31 December 2029

FAQs

Who can I contact to assist with product migration?

Syspro supports you through every product transition in the following way:

- Your Syspro Account Manager:

This is your first point of contact for migration. They can walk you through commercial terms, timelines and escalation options. Contact them directly or raise a request through the Syspro support portal.

- Partner network:

Syspro's certified partners can help with implementation planning, technical enablement, training and on-site support for your migration.

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