

SYSPRO Reporting Service

What's changed in SYSPRO 8 2025

Version 1 – Updated March 2025





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Introduction

This document details the areas that have changed from an SRS printing perspective between prior releases of SYSPRO 8 and SYSPRO 8 2025.

SYSPRO 8 2025 printing

As of 1 January 2026, new SYSPRO customers can't install Crystal reports, which is what we used for SRS printing in prior releases of SYSPRO 8. Due to this, we are introducing a new reporting engine for SYSPRO 8 2025 which is a browser-based reporting solution.

There are several changes to the SRS reporting engine to move towards a modern enterprise reporting system (ER). Current features include, but aren't limited to, printing, visual enhancements and other improvements in the new SRS reporting engine, which we will explore in this document.

Installing SRS

When installing prior versions of SYSPRO 8, you could choose to install the server side, client side and possibly also the Crystal designer components.

For SYSPRO 8 2025, for new customers, there is only one option to install SRS, and that is always server-side. Existing customers may still elect to install the legacy Crystal reporting options as well as the new reporting engine.


In the new reporting engine, the report designer capability is built-in and isn't installed as a separate component.

For new customers, this means that there are no more licensing aspects for SRS and the only operator options for SRS are to do with program access at either a group or role level. The license restriction and additional license fees are no longer applicable for new customers in SYSPRO 8 2025.

Fonts

In prior releases of SYSPRO 8, when you installed Crystal reports, a Font folder was installed which contained the default fonts that were shipped with Crystal.

In SYSPRO 8 2025, fonts are no longer installed, so we have used a web font called Open Sans instead of MS Sans Serif, which was used by default in prior releases of SYSPRO 8. However, if Open Sans isn't installed on the computer where the report is generated, the default font from that computer will be used. This means that reports may look different from what is expected unless you use the recommended font of Open Sans, which can be obtained without cost, if required.



A small handful of reports have been changed to use a smaller font to cater for the wider rows consumed by the reports in SYSPRO 8 2025 not truncating data – refer to the point on truncation below.

Number of pages

The new reporting engine does sometimes result in a more verbose report being printed in terms of the number of pages that are printed for a report. Although the same information is printed for SYSPRO 8 2025 as was printed in prior releases of SYSPRO 8, the report controls are different and this has resulted in a different number of pages being rendered for some reports. This approach is designed to enhance readability and improve the visual appeal of the report.

Edited values vs. raw values

In SYSPRO 8, most reports use edited values rather than raw values. In SYSPRO 8 2025, the business objects that generate the reports have been updated to ensure that both edited values and raw values are output, increasing data integrity and accuracy. This was not consistently done in prior releases of SYSPRO 8.

If you wish to create an Excel spreadsheet from your report, you can customize the report and replace all the edited values with raw values, or you can edit your Excel spreadsheet, select all the edited values, and use the 'Convert to number' option in Excel to render the edited values as numbers.

Truncation

In prior releases of SYSPRO 8, the reporting engine would truncate fields that contained large data. For example, reports that printed the location of files, which catered for 256 characters for that column, would often truncate the field.

In SYSPRO 8 2025, the new reporting engine will print that field in full, which means that any data value is no longer truncated. This may cause report rows to wrap and consume multiple lines on the report to print the full value of that column. In some instances, a smaller font size has been selected to minimize the number of lines consumed by a report row.

Page numbering

Using the old printing engine, all report page numbering was consistent, whether you selected to print the report options or not. The first page of the report containing data was always page 1.

In SYSPRO 8 2025, the page 1 is always the first page of the report, not the first page of the report that contains data. When you select to print the cover page, the footer, including the page number, will be added to the cover page, and the first content page (the report data) will begin on page 2. However, if you don't select the option to view or print the cover page, the content (the report data) will start from page 1. This way, the auditing requirements are fully covered.



Page break toggle

Using the old printing engine, some reports had an option to switch on conditional page breaks. For example, if printing a report that could be printed by warehouse, you could opt to have a page break when the warehouse changed.

Using the new printing engine, the option to conditionally have a page break has been removed and can be added by customizing the report. Reports will either always have the page break under a certain condition or there will be no conditional page break.

Although the field to toggle page breaks on the form has been removed, you can customize the report to add the page breaks. The customized report will be saved and used as the default report, which is the same as in the old printing engine. If the report is then shipped out with changes, the customized report won't be overwritten, again, which is the same as in the old printing engine. If you want to use the latest version of the report with changes that were shipped, you need to remove the customized report and customize the newly shipped report. This seamless process enables you to customize toggle breaks according to your preference.

Data goes directly into SQL

Using the old printing engine, report data was generated in XML on the file system, and these files were then copied from the server to the client if you were printing from the client.

In SYSPRO 8 2025, the data is generated as BCP files which are directly bulk inserted into SQL.

Document printing

In prior releases of SYSPRO 8, you could still print documents using Word templates. This option is no longer supported in SYSPRO 8 2025, so all document templates that used Word must be redesigned.

If you choose to edit a document format that is based on a template using a technology that is no longer supported, i.e. Word or Crystal, the following will occur:

Word document:

- When editing a format configured as 'Word document' the application will default the **Print method** to 'Standard document' and you will be prompted to save the format. If you exit without saving, then the format will remain configured for Word Printing and will be unavailable to use when printing.
- The following message will be displayed:

"This format is configured for a legacy print method and has been changed to the Standard print method, and the changes have not yet been saved.

It must be correctly configured before it can be used."

Print programs

Programs that print documents, such as the Invoice Print program, or the AR Statement Print program, will be changed to not allow you to print the document if you select a format that is still designed using a legacy template (see above.)

Word document:

- The application won't allow a document to be printed using a format configured as a Word document.
- The following message will be displayed if the document format you have selected is a legacy format:

"This format is configured with a legacy print method and cannot be used to print."
- You won't be allowed to print the document until you change the format.

Reports that are no longer shipped with SYSPRO 8 2025

Although the majority of reports that were shipped 'out of the box' with SYSPRO 8 have been converted for the new reporting engine, the simpler listing reports have been deprecated, as these simple lists are trivial for the user to create with the exact data and in the format that is required.

The complete list of reports that you won't find in SYSPRO 8 2025 is:

IMP022	List of Machines
IMP023	List of Narrations
IMP024	List of Employees
IMPL01	List of Banks
IMPL02	List of Suppliers
IMPL03	List of Salespersons
IMPL04	List of Product Classes
IMPL05	List of Geographic Areas
IMPL06	List of AR Branches
IMPL07	List of AP Invoice Terms
IMPL09	List of AR Invoice Terms
IMPL10	List of Currencies
IMPL11	List of Inventory Costs Uom
IMPL12	List of PO Discount Codes
IMPL13	List of PO Price Uom
IMPL14	List of PO Standard Comments
IMPL15	List of AR Invoice Discount Codes
IMPL16	List of Commission Codes
IMPL17	List of Selling Price Uom
IMPL18	List of Foreign Price Codes



IMPL19	List of SO Standard Comments
IMPL20	List of Shipping Instructions
IMPL21	List of Buying Groups
IMPL22	List of Order Types
IMPL23	List of Journal Source Codes
IMPL24	List of Multiple Ship To Addresses
IMPL25	List of Customer Stock Codes
IMPL26	List of Customer Stock Code Cross Ref
IMPL27	List of AP Branches
IMPL29	List of Sales Ledger Interfaces
IMPL30	List of Payments Ledger Interfaces
IMPL31	List of Master Sub-accounts
IMPL35	List of Scrap Reason Codes
IMPL37	List of Buyers
IMPL38	List of Planners
IMPL40	List of Capex Codes
IMPL41	List of Resources
IMPL42	List of Inventory Interface Entries
IMPL43	List of SO Reason Codes
IMPL44	List of AP Withholding Tax Codes
IMPL47	List of Security Groups
IMPL49	List of Job Classes
IMPL50	List of Customer Classes
IMPL52	AR List of Product Class Descriptions
IMPL53	List of Problem Codes
SRS055	Detailed List of Operators
SRS057	Operator Security List
SRS064	Simplified List of Operators
SRS093	Inventory Interface Missing Entries




SRS179	Operator Program List
SRS188	Program Operator List
APSP72	AP List of Permanent Entries
SRS084	AP Invoice Registration
SRS210	AP List of Group Suppliers
ARSP08	AR List of Customers
ARSP51	AR Summary Credit Management
ARSP72	AR List of Permanent Entries
SRS109	AR Invoice Register
SRS150	AR List of Customer Details
SRS154	AR List of Dunning Groups
SRS191	AR List of Dunning Statuses
CSHP20	Cash Book List of Permanent Entries
GENP08	GL List of Accounts
GENP09	GL List of Budgets
GENP65	GL List of Groups
GENP6C	GL List of Categories
SRS015	GL Current Ratio Summary
SRS016	GL Quick Ratio Summary
SRS017	GL Payables Turnover Days Summary
SRS018	GL Receivables Turnover Days Summary
SRS019	GL Inventory Turnover Days Summary
SRS020	GL Non Current Asset Turnover Summary
SRS021	GL Total Asset Turnover Summary
SRS022	GL Financial Leverage Multiplier Summary



SRS023	GL Gearing Summary
SRS024	GL Net Profit Margin Summary
SRS025	GL Return on Assets Summary
SRS026	GL Return on Equity Summary
SRS027	GL Debt Ratio Summary
SRS028	GL Debt Equity Ratio Summary
SRS031	GL Current Ratio Report
SRS032	GL Quick Ratio Report
SRS033	GL Payables Turnover Days Report
SRS034	GL Receivables Turnover Days Report
SRS035	GL Inventory Turnover Days Report
SRS036	GL Non Current Asset Turnover Report
SRS037	GL Total Asset Turnover Report
SRS038	GL Financial Leverage Multiplier Report
SRS039	GL Gearing Report
SRS040	GL Net Profit Margin Report
SRS041	GL Return on Assets Report
SRS042	GL Return on Equity Report
SRS043	GL Debt Ratio Report
SRS044	GL Debt Equity Ratio Report
SRS058	GL Payables Turnover Rate Summary
SRS059	GL Receivables Turnover Rate Summary
SRS060	GL Inventory Turnover Rate Summary
SRS061	GL Payables Turnover Days Report
SRS062	GL Receivables Turnover Days Report
SRS063	GL Inventory Turnover Days Report
SRS098	GL List of Financial Reports
SRS099	GL Matched GRNs Report
SRS155	GL Balance Receivables



SRS156	GL Balance Payables
SRS157	GL Balance GRN's
SRS158	GL Balance Assets
SRS159	GL Balance WIP
SRS169	GL Balance Inventory
SRS192	GL Balance Cash Book
SRS228	GL List of Default Dimensions
SRS004	Asset List of Templates
SRS056	List of Asset Classifications
SRS087	Asset List of Capex Types
SRS125	Asset Timesheet Journal
SRS126	Asset Labor Analysis
SRS131	Asset List of Asset Types
SRS132	Asset List of Asset Cost Centers
SRS133	Asset List of Asset Groups
SRS134	Asset List of Asset Depreciation Codes
SRS135	Asset List of Asset Branches
SRS136	Asset List of Asset Mechanics
SRS137	Asset List of Asset Expense Items
SRS138	Asset List of Master Sub Accounts
SRS139	Asset List of Asset Interface Entries
SRS140	Asset List of Asset Locations
SRS141	Asset List of Asset Owners
SRS142	Asset List of Asset Disposal Reasons
SRS143	Asset List of Asset Revaluation Codes
SRS144	Asset List of Asset Status Codes
SRS171	Asset List of Depreciation Codes Detail



SRS001	Contact List of Accounts
SRS002	Contact Management Report
SRS198	List of Complaints Owners
SRS199	List of Complaints Routings
SRS200	List of Complaints Severity Statuses
SRS201	List of Complaints Users
SRS202	List of Complaints Groups
INVP06	Inventory List of Warehouses
SRS187	Inventory List of Bins
SRS216	SRS Stock Take Tickets
PORP72	PO List of Supplier Comments
PORP73	PO List of Stock Code Comments
PORP8A	LCT Bill of Landed Costs
PORP8B	LCT List of Elements
PORP8C	LCT List of Routes
PORP8D	LCT List of Tariff Codes
PORP8E	LCT List of Custom Exchange Rates
PORP8F	LCT List of Calculation Codes
PORP8G	LCT List of Constants
PORP8H	LCT List of Elements Where-used
SRS117	GRN Distribution Report
SRS046	WIP List of Notional Jobs
SRS029	Sales Order Discount Breaks
SRS230	SO Discount Breaks For Price Groups



SRS030	TPM List of Deduction Codes
SRS048	TPM List of Accrual Types
SRS049	TPM List of Customers
SRS050	TPM List of Product Group Codes
SRS051	TPM List of Resolution Codes
INTP08	Interface List of Sites
MRPP08	MRP List of Resource Structures
MRPP12	MRP Build Schedule Amendment Jnl
BOMP22	ECC Revision Release Report
BOMP23	ECC List of Engineering Users
SRS174	BOM List of Component Types
IOPP25	IO List of Forecast Calendars
SRS175	List of Policies
SRS102	Picking Slip



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