

Embedded Analytics

SYSPRO 8

Reference Guide

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SYSPRO Embedded Analytics

Exploring

Where it fits in?

The **SYSPRO Embedded Analytics** feature provides analytical dashboards and visualization capabilities that help you manage core aspects of the business's operations, without needing third-party business intelligence solutions.

As well as supplying you with a business management system that acts as a system of insight, it also empowers SYSPRO users to easily create, customize and deploy dashboards and visualizations anywhere in SYSPRO.

SYSPRO Embedded Analytics lets you transform your current data into visualizations and dashboards, providing decision making analysis to business users and functional roles.

Functionality

The **SYSPRO Embedded Analytics** module form part of SYSPRO's **Enterprise Reporting** capabilities and empowers you to create, manage and deploy both operational and analytical dashboards into SYSPRO. This is achieved using the SYSPRO Web View technologies and is based on SYSPRO's **Business Activity Queries** (for input data).

Therefore, **SYSPRO Embedded Analytics** provides the following functionality:

- Engaging and intuitive dashboards:
Understand complex data and work more efficiently directly within SYSPRO.
- Real-time streaming and data playback with the innovative data DVR:
Stream both real-time and historical data to dashboards to visually analyze changes in real-time and over time.
- Custom Visualizations:
Build an interactive experience with custom visualizations for more clarity and deeper insights into your data.
- Fully Interactive Visualizations:
 - Drill down or across to reveal more answers from your data.
 - Explore trends over time and discover outliers and anomalies.
 - Get to the details quickly with just a few clicks to see raw data.
- Template Dashboard Packs:
Experience out-of-the-box analytics within SYSPRO to enable immediate time to value and provide examples for learning how to create dashboards for embedding within SYSPRO.



- Dashboard migration capabilities between SYSPRO instances:

Reduce the complexity and errors associated with dashboard migration by eliminating the manual processes involved in transferring dashboards, especially those with dependencies on Business Activity Queries.

Benefits

- Improved operation visibility and analytical capabilities:

SYSPRO Embedded Analytics provides you with the answers you need, within the application you're using; thereby enabling faster awareness and improved decision making in response to operational changes.

- Cost savings:

Centralized and embedded data analytics without the requirement for investment in third party solutions.

- Easy to use:

Built-in dashboard design and embedding experience (with little to no requirement to learn coding or reliance on development skills) means you can design and maintain your own data connections, visualizations and analytical dashboards quickly and easily.

- Reliable security:

SYSPRO Embedded Analytics integrates with existing SYSPRO security to provide a frictionless authentication experience, while maintaining granular control with row, column and object level security.

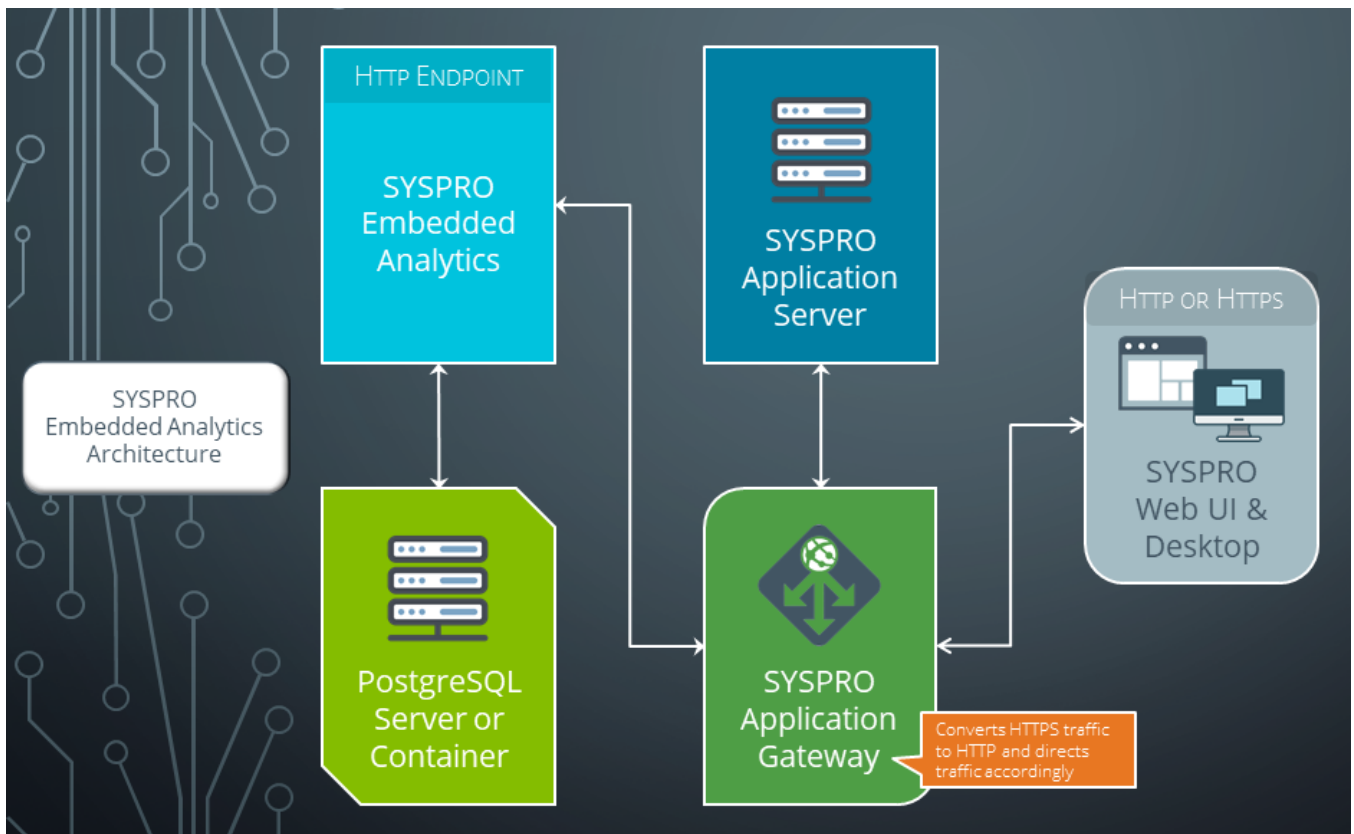
- Reduced risk:

Associated with disparate reporting and analytical solutions and improved resilience through centralization of reporting.

Architecture

SYSPRO Embedded Analytics comprises of the following components:

- Deployment Service Installation
- Designer Application (i.e. **Embedded Analytics Designer¹**) that comprises of:
 - Data Connection Manager
 - Data Source Manager (i.e. Creation and Transformation Tool)
 - Visualization Manager (i.e. widgets)
 - Dashboard designer and library Manager
 - Data Interrogation Features
- Embedding Analytics: Web Card (for deployment through the **Visual Designer²** into SYSPRO web views)



This diagram depicts the components and services used within SYSPRO Embedded Analytics:

¹Program: SEADDs

²Program: IMPFRZ



- When a SYSPRO operator accesses the SYSPRO Embedded Analytics module, they are directed to the **SYSPRO Application Gateway** service. This includes activities such as:
 - Viewing dashboards
 - Designing dashboards
 - Configuring SYSPRO Embedded Analytics
 - Generating user access tokens to authenticate users
 - Querying existing dashboards when designing user interfaces
- The **SYSPRO Application Gateway** performs two functions:
 - It converts any HTTPS traffic to HTTP and then directs the user through to Embedded Analytics.
Note that an SSL certificate is required if converting from HTTPS.
 - It abstracts away the actual endpoint for SYSPRO Embedded Analytics to ensure security (i.e. the endpoint is not visible outside of the organization).



Navigation

The programs related to this feature are accessed from the SYSPRO Ribbon bar:

- *Program List > Embedded Analytics*

Terminology

Business Activity Query (BAQ)

SYSPRO Business Activity Queries are SQL views that are created in the relevant company databases and (because they are defined in SYSPRO) are recognized as data sources. They provide a view into the business data commonly used during the typical business management process. The queries are built and secured in the core ERP system and then surfaced to users via their enterprise reporting and connectivity solutions.

Connection

An **SYSPRO Embedded Analytics** connection refers to the active connection with a smart connector that allows access to your data store.

Contextual Analytics

This embodies the advanced capability of placing Embedded Analytics Dashboards into any SYSPRO program, which dynamically adjust their content, automatically refining displayed data in response to changes made to SYSPRO key fields or form values.

Source

A Source configuration within **SYSPRO Embedded Analytics** is a bucketed collection of rows and columns pulled from a connected datastore (i.e. database). These collections and their cached aggregated results are used to drive the visual creation process, while simultaneously helping to build data-driven insights (i.e. dashboards).

Visualization

A **SYSPRO Embedded Analytics** visualization (or visual or widget) is a single, reusable visual that's driven by one of your defined sources. Its purpose is to be used as a component within Embedded Analytics dashboards.

Starting

Prerequisites Technology

To use this feature, the following technology prerequisites are required:

- SYSPRO Application Gateway service
- PostgreSQL 14 or 16 (Configured server-side)
- Microsoft Edge WebView2

This controller must be installed on the SYSPRO Desktop Client for SYSPRO users to be able to design and deploy dashboards.



This is built into the Client install from SYSPRO 8 2022 onwards.

Recommendations:

We recommend using **Windows Server 2019** or higher, with at least 16GB RAM and 4 cores.

Licensing

To use this feature, the following module(s) must be installed according to the terms of your software license agreement:

- SYSPRO Embedded Analytics



In addition, you must have licensed Embedded Analytics designer seats configured within your SYSPRO license.

To gain the most benefit from this feature, you should ideally be utilizing the following modules:

- System Administration
- Sales Orders
- Purchase Orders
- Inventory Control
- Work in Progress
- General Ledger



Hardware specifications

Operating System and Software Requirements

For all deployments, a 64-bit operating system is required. The Embedded Analytics Server also uses Java and PostgreSQL. Ensure that the appropriate versions of these tools are used in the deployment of Embedded Analytics in your operating environment.

The following operating systems and support services (with the corresponding minimum versions) are required:

- Windows Server 2012 R2, 2016, 2019
- PostgreSQL 14 or 16
- Java 11.0.5 (or later)

Hardware Requirements

The following server specifications are recommended:

- 64 GB RAM (minimum is 16 GB)
- 500 GB disk space
- 16 cores

To maximize the operational efficiency of Embedded Analytics, you must take several factors into account to appropriately size the Embedded Analytics server in your operating environment:

- Concurrent user count

This is the most important parameter that increases the load on the system. Concurrent users represent only a portion of the total number of available users in an organization who may access the Embedded Analytics server at the same time. A single-node deployment can handle up to 100 concurrent users with acceptable performance. If you need more than 100 users, you should consider using several Embedded Analytics nodes.

- Entity count (users, data sources, visuals, dashboards, etc.)

The number of entities in the system doesn't impact the performance if you have up to 1000 instances of each entity type. Allocate more resources than shown in the table below to support more than 1000 instances of each entity type.

- Data cardinality

The amount of data processed doesn't affect the performance of Embedded Analytics, because it pushes the work for the queries to your data stores and relies on their performance. However, if you have large data sets and want to group the data by a high-cardinality field, you should increase the resource allocation for the query engine.

- High availability (HA)

If your Embedded Analytics environment is an HA environment, sizing requirements may double if each Embedded Analytics microservice is running on multiple instances.

The table below reviews the recommended sizing guidelines for a single-node Embedded Analytics server. The specifications are suggested starting points and only reflect the minimum estimates. Sizing Embedded Analytics for performance is impacted by many other factors outside these, such as where Embedded Analytics resides, the types of data sources you are using, interactions between applications and data sources, etc.

The following sizing guidelines reflect testing of a single-node Embedded Analytics server with up to 1000 concurrent users, 400 data sources, 500 dashboards, and 6000 visuals.

Concurrent Users	Hardware Requirements	Time Opening Dashboard (12 Visuals)	Embedded Analytics Web	Query Engine	Connector	PostgreSQL Metadata Store
Up to 5	Memory: 8 GB CPU: 8 core Disk: 100 GB	17 seconds	Memory: 2 GB	Memory: 1 GB	Memory: 512 MB	Memory: 512 MB
Up to 20	Memory: 8 GB CPU: 8 core Disk: 100 GB	19 seconds	Memory: 2 GB	Memory: 1 GB	Memory: 512 MB	Memory: 512 MB
Up to 100	Memory: 16 GB CPU: 16 core Disk: 100 GB	26 seconds	Memory: 4 GB Configuration Settings: spring.datasource.hikari.maximum-pool-size = 50	Memory: 3 GB	Memory: 1 GB	Memory: 1 GB

Concurrent Users	Hardware Requirements	Time Opening Dashboard (12 Visuals)	Embedded Analytics Web	Query Engine	Connector	PostgreSQL Metadata Store
Up to 1000	Memory: 16 GB CPU: 16 core Disk: 100 GB	4 minutes	Memory: 5 GB Configuration Settings: spring.datasource.hikari.maximum-pool-size = 150 jetty.threadPool.maxThreads = 1000 query.engine.service.maxConcurrentRequests = 1000	Memory: 4 GB	Memory: 1 GB	Memory: 1 GB

Metadata Repository

Embedded Analytics uses a packaged PostgreSQL 14 or 16 database instance to store its metadata and we strongly recommend using this instance due to the specific configuration and version employed.

Network Requirements

Ports

The following table lists the ports you must consider when installing or upgrading Embedded Analytics.

Embedded Analytics Feature	Microservice	Default Port	Required?	Notes
Embedded Analytics server	zoomdata	8080	✓	
Embedded Analytics server	zoomdata	8443, 443	✗	Only required if you use HTTPS.
Consul	zoomdata-consul	8500	✓	
Query engine	zoomdata-query-engine	5580	✓	

Embedded Analytics Feature	Microservice	Default Port	Required?	Notes
Appropriate Embedded Analytics Connectors	zoomdata-edc- <connector>	varies	✓	Only the ports for the Embedded Analytics connectors to the data stores you will use, are required.
Data Writer	zoomdata-data-writer	8081	✗	Only required if you use flat files or upload API sources.
Screenshot Service	zoomdata-screenshot-service	8083	✗	Only required if you schedule dashboard reports.
PostgreSQL metadata repository	zoomdata-postgres	5432	✓	

Time Synchronization

Embedded Analytics recommends installing the Network Time Protocol daemon (NTPD) to allow for time synchronization of networked servers to Coordinated Universal Time (UTC).

Configuring

To use this feature, the following setup options must be configured:

Setup Options

Setup Options > System Setup > Connectivity

- **APPLICATION GATEWAY SERVICE SETTINGS**

This lets you connect to the **SYSPRO Application Gateway** service.

- **EMBEDDED ANALYTICS:**

- **EMBEDDED ANALYTICS ENABLED**

This lets you activate or deactivate the usage of the **SYSPRO Embedded Analytics** feature.

- **ANALYTICS ENDPOINT**

This lets you connect to **SYSPRO Embedded Analytics**.

- **CONFIGURE**

This configures your **SYSPRO Embedded Analytics** environment.

Operator Maintenance

SYSPRO Ribbon bar > Setup > Operators

- **EMBEDDED ANALYTICS DESIGNER**

This enables the selected operator to access the following programs:

- **Embedded Analytics Designer¹**
- **Embedded Analytics Export²**
- **Embedded Analytics Import³**
- **Embedded Analytics Pack Details⁴**

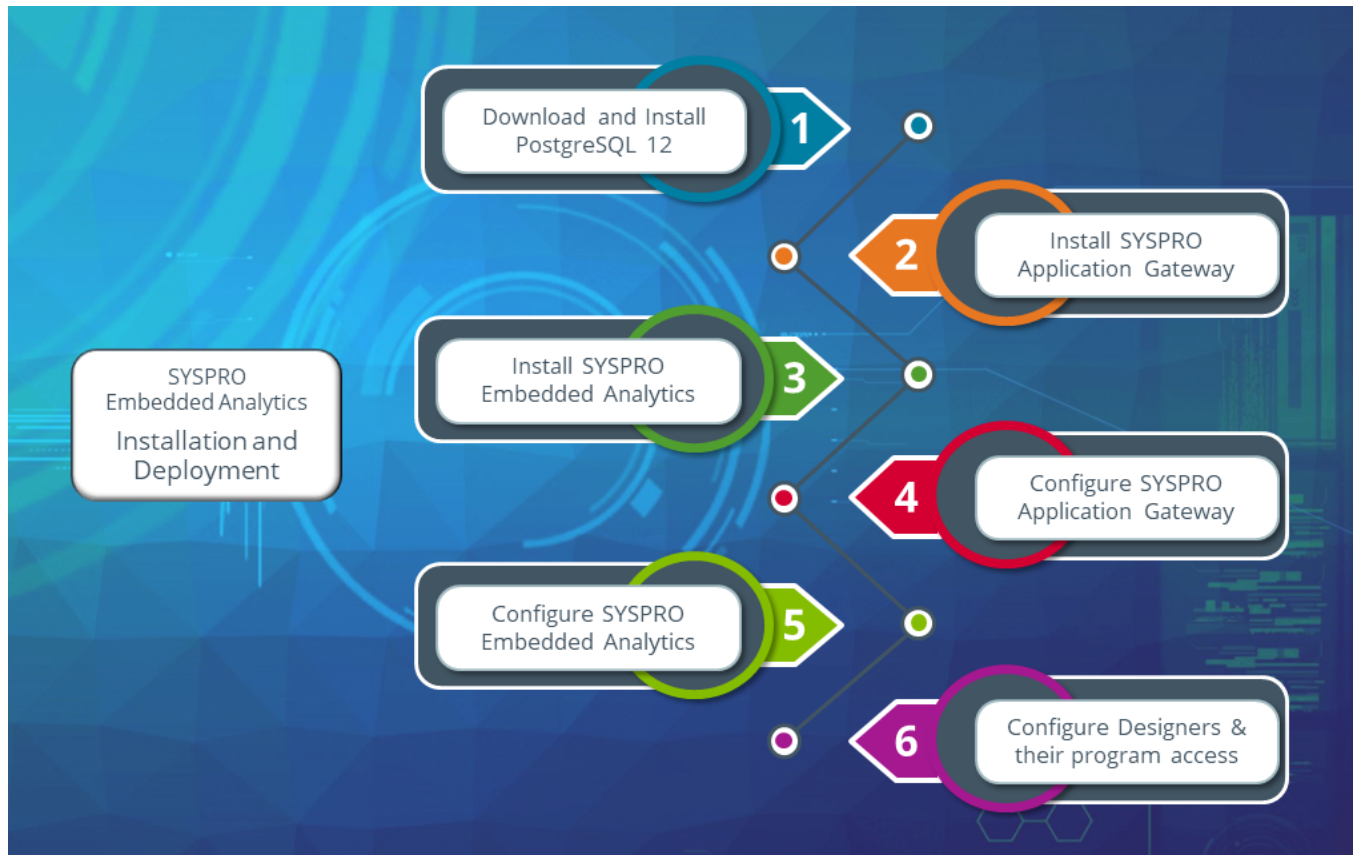
¹Program: SEADDs

²Program: SEAXP

³Program: SEAIMP

⁴Program: SEAPDE

Deploying



1. Download & Install PostgreSQL



Disclaimer:

The following steps for installing **PostgreSQL** are accurate to the best of our knowledge at the time of publication. However, please be aware that **PostgreSQL** is third-party software and the software company may change their installation processes or user interface at any time.

Therefore, while we have made every effort to ensure that the information presented is up-to-date, its possible that the certain elements may become outdated in the future. We recommend that readers regularly check the **PostgreSQL** documentation for updates and changes to their installation process.

1. Download **PostgreSQL 14 or 16**:

- a. Navigate to the following URL:

<https://www.enterprisedb.com/downloads/postgres-postgresql-downloads>

- b. From the installer listing, locate the latest version and select the download icon within the **Windows x86-64** column.

The `postgresql-xx.xx-x-windows-x64.exe` install file (where `xx` and `xx-x` indicates the selected version) is placed within your `Downloads` folder, unless you defined otherwise.

2. Install **PostgreSQL 14 or 16**:



During the install you will be prompted for a PostgreSQL **Password** and **Port**.

Ensure that you take note of these entries as they are required later during the **SYSPRO Embedded Analytics** install.

- a. Launch the installer from the downloaded `exe` file.
- b. From the **Installation Directory** window, define the installation directory by accepting the default path (or change to suit your requirements).
- c. From the **Select Components** window, accept the default components enabled:
 - PostgreSQL Server
 - pgAdmin 4
 - Stack Builder
 - Command Line Tools
- d. From the **Data Directory** window, accept the default pathing provided (or change to suit your requirements).
- e. From the **Password** window, enter and confirm your preferred password. Make sure that there aren't any extra spaces within your entry.



Ensure that you take note of this password as it is required later during the **SYSPRO Embedded Analytics** install.

- f. From the **Port** window, accept the default port provided as `5432` (or change to suit your requirements).



Ensure that you take note of this port number as it is required later during the **SYSPRO Embedded Analytics** install.



- g. From the **Advanced Options** window, accept the default provided and select **Next** to proceed.
- h. After reviewing the pre-installation summary, proceed with the install.

Upon completion, a confirmation screen is displayed and you are given the option to install the **Stack Builder**.



The **Stack Builder** is not needed as it has no relation to **SYSPRO Embedded Analytics**. It merely provides a graphical interface that simplifies the download and installation process for modules that complement the PostgreSQL installation.

Disable the **Stack Builder** install option and confirm to close the installation wizard.


2. Install the SYSPRO Application Gateway

1. Launch the **SYSPRO Installer Application**.
2. Once a connection is made to the **SYSPRO Deployment Service**, login using your **InfoZone** credentials.


If you are a partner or super-user, enter the applicable Customer ID for the customer being installed.
3. From the **SYSPRO Installer Application** home screen, select the **SYSPRO ERP Software** option.
4. From the **Deployment Groups** screen, select the relevant Deployment Group.
5. From the **Release Selection** screen, select the SYSPRO 8 2022 (or later) release.
6. From the **Product Selection** screen, select the SYSPRO Application Gateway service.

The **SYSPRO Installer** verifies your system against all prerequisites required for the products you select to install. Should any product fail a prerequisite check at this stage, the **Prerequisites** screen is displayed.

7. From the **Review Product Parameters** screen, review all parameters required for the service:

Parameter	Description and considerations
HTTP Port	<p>Indicate if you want to use an HTTP port.</p> <p>Default port number provided: 30800</p> <p>Accept the default provided or change manually to match your preference.</p>
Add HTTP port to firewall	<p>For best practice, enable this option to ensure that the port number is added to your firewall.</p>
HTTPS Port	<p>Indicate if you want to use an HTTPS port.</p> <p>Default port number provided: 30801</p> <p>Accept the default provided or change manually to match your preference.</p> <div>  <p>SSL certificate details are required when selecting this port type.</p> </div>
Add HTTPS port to firewall	<p>For best practice, enable this option to ensure that the port number is added to your firewall.</p>

Parameter	Description and considerations
Certificate Store	<p>This indicates the SSL certificate store found against your system.</p> <div>  This field is read only and can't be changed. </div>
Certificate Subject	<p>Select the Browse icon to retrieve the relevant SSL certificate to use for running your web client.</p> <p>This launches the Parameter Certificate Browser screen with the valid and current SSL certificates available under the default stores.</p> <div>  The selection defaults to the first item found in the Store list which subsequently loads the Subjects (also defaulting to the first item in the list). </div> <p>From here you can browse for and select the applicable SSL certificate.</p>
Certificate Subject Overwrite	<p>This indicates the current SSL certificate subject, if the Overwrite Subject option was enabled within the Parameter Certificate Browser screen.</p> <div>  This field is read only and can't be changed. </div>
Please enter the SYSPRO Gateway Read Only Authentication key	<p>Enter a read-only authentication key for the SYSPRO Application Gateway service.</p> <div> FOR EXAMPLE: AppGateWayPass123 </div> <p>You can define any password, pass-phrase or secret for this authentication key, and once defined its stored in the Gateway's configuration as a hashed value.</p> <div>  Ensure that you take note of this key as it is required later when configuring the gateway in the Setup Options program. </div>

Parameter	Description and considerations
Please enter the SYSPRO Gateway Authentication key	<p>Enter a value for the SYSPRO Application Gateway authentication key.</p> <p>FOR EXAMPLE: AppGatewayKey321</p> <p>You can define any password, pass-phrase or secret for this authentication key, and once defined its stored in the Gateway's configuration as a hashed value.</p> <div>  <p>If you plan on installing the SYSPRO Embedded Analytics module:</p> <p>Ensure that you take note of this key as it will be required during the install for SYSPRO Embedded Analytics, as well as within the Setup Options program when configuring your environment.</p> </div>
Destination Folder	<p>Default provided: C:\Program Files\SYSPRO\SYSPRO Application Gateway</p> <p>Accept the default provided or change manually to match your preference.</p>


8. From the **SYSPRO License Agreement** screen, read and accept the license terms and conditions before continuing with the install.
9. A summary of all products to be installed is displayed for you to review.
Once you are satisfied with the list, continue by selecting the **Begin Install** button.
10. The **Install Complete** screen is displayed with a summary of all products installed.




When installing any service that requires a port number entry, ensure that you configure your firewall appropriately to allow access through your selected port(s).

3. Install SYSPRO Embedded Analytics

1. Launch the **SYSPRO Installer Application**.
2. Once a connection is made to the **SYSPRO Deployment Service**, login using your **InfoZone** credentials.
If you are a partner or super-user, enter the applicable Customer ID for the customer being installed.
3. From the **SYSPRO Installer** home screen, select the **SYSPRO Additional Software** option.
4. From the **Additional Software Packages** screen, select the **SYSPRO Embedded Analytics** option.
5. The **SYSPRO Embedded Analytics** screen is displayed, indicating the files to be installed.
The **SYSPRO Installer** verifies your system against all prerequisites required for the products you select to install. Should any product fail a prerequisite check at this stage, the **Prerequisites** screen is displayed.
6. From the **Review Product Parameters** screen, review all parameters required for the product:

Parameter	Description and considerations
Do you want to upgrade the existing installation	<div>  This only applies if you have a prior version of SYSPRO Embedded Analytics installed. </div> <p>Enabling this option upgrades your existing product.</p>
PostgreSQL Hostname	<p>This indicates the name of the machine on which the PostgreSQL service is hosted.</p> <div> FOR EXAMPLE: <code>localhost</code> </div>
PostgreSQL Port	<p>This indicates the port on which the PostgreSQL service is running.</p> <p>Default port number provided: 5432</p> <p>Accept the default provided or change manually to match your preference.</p>
PostgreSQL Password	<p>Enter the password for the database super user (postgres) which you defined when installing PostgreSQL.</p> <p>This enables access to the PostgreSQL database.</p>

Parameter	Description and considerations
SYSPRO Embedded Analytics Hosting Port	<p>Indicate the port on which the SYSPRO Embedded Analytics endpoint will be hosted.</p> <p>Default port number provided: 8090</p> <p>Accept the default provided or change manually to match your preference.</p> <div>  <p>If the SYSPRO Application Gateway and SYSPRO Embedded Analytics are installed on different machines, ensure that you add port 8090 to your firewall to ensure successful communication between them.</p> </div>
SYSPRO Application Gateway Endpoint	<p>This indicates the hosting endpoint for the SYSPRO Application Gateway service.</p> <div> <p>FOR EXAMPLE:</p> <p><code>http://localhost:30800</code></p> </div>
SYSPRO Application Gateway Authentication Key	<p>Enter the authentication key for the SYSPRO Application Gateway, as defined during the install of the SYSPRO Application Gateway service.</p> <div> <p>FOR EXAMPLE:</p> <p><code>AppGatewayKey321</code></p> </div>

- From the **SYSPRO License Agreement** screen, read and accept the license terms and conditions before continuing with the install.
- A summary of all products to be installed is displayed for you to review.
Once you are satisfied with the list, continue by selecting the **Begin Install** button.
- The **Install Complete** screen is displayed with a summary of all products installed.



When installing any service that requires a port number entry, ensure that you configure your firewall appropriately to allow access through your selected port(s).

4. Configure SYSPRO Application Gateway

1. Launch SYSPRO 8 2022 (or a later version).
2. Open the **Setup Options** program (*SYSPRO Ribbon bar > Setup*).
3. Navigate to the **Connectivity System Setup** form (*Setup Options > System Setup > Connectivity*).
4. Enable the **USE APPLICATION GATEWAY SERVICE** option.
5. Enter the service endpoint for the **APPLICATION GATEWAY SERVICE ENDPOINT**.

FOR EXAMPLE:

`http://localhost:30800`

6. At the **AUTHENTICATION KEY** field, enter the **SYSPRO Gateway Authentication key** which you used when installing the SYSPRO Application Gateway service.

FOR EXAMPLE:

`AppGateWayPass123`

7. Select the **TEST CONNECTION** function to confirm all details captured are correct and that you can connect to the service successfully.
8. Save your changes and exit the program.
9. Exit SYSPRO.

5. Configure SYSPRO Embedded Analytics

1. Launch SYSPRO 8 2022 (or a later version).
2. Open the **Setup Options** program (*SYSPRO Ribbon bar > Setup*).
3. Navigate to the **Connectivity System Setup** form (*Setup Options > System Setup > Connectivity*).
4. Within the **EMBEDDED ANALYTICS** section, ensure that the **EMBEDDED ANALYTICS ENABLED** option is enabled.
5. At the **ANALYTICS ENDPOINT** field, you should see that entry has already been configured based on your install.

FOR EXAMPLE: `http://localhost:30800/composer`

6. Select the **TEST CONNECTION** function to confirm that you can connect to Embedded Analytics successfully.
7. Select the **CONFIGURE** function to setup the Embedded Analytics environment for use within SYSPRO.

The system then performs various functions in the background, including:

- Configure the SYSPRO Embedded Analytics user interface.
- Change default passwords against the default admin and supervisor users that are shipped with the product.
- Import and apply OEM licensing and SYSPRO branding.
- Setup SYSPRO Embedded Analytics instance and accounts
- Create trusted access client for authentication.
- Configure initial Data Source.
- Add security groups for dashboards consumers and creators.

Users that only view data are added to the dashboard consumer group and users that create dashboards are added to the dashboard creator group.

- Create SQL login with read access to all of your SYSPRO companies and system wide dataset.
- Create default connections in the Embedded Analytics environment.

These are used for the sample dashboard packs shipped with the product and can be used by you to create dashboards that will show data for any SYSPRO company.

8. Save your changes and exit the program.
9. Restart SYSPRO for your changes to take affect.

6. Define Operators as Designers

Operator Permissions

To design Embedded Analytics dashboards, a SYSPRO operator must be configured with the correct access:

1. Launch SYSPRO 8 2022 (or a later version).
2. Open the **Operator Maintenance** program (*SYSPRO Ribbon bar > Setup > Operators*).
3. Select the operator for whom you want to assign designer access for SYSPRO Embedded Analytics.
4. Navigate to the **Options** pane (in the **SYSPRO Desktop** UI) or the **Functions** pane (in the **SYSPRO Web UI (Avanti)**).
5. Enable the **EMBEDDED ANALYTICS DESIGNER** option.
6. Save your changes and exit the program.

The system then calls into the SYSPRO Embedded Analytics environment and creates a user linked to this operator with permissions to create dashboards.

7. Restart SYSPRO for your changes to take affect.

Designer Program Access

For Embedded Analytics Designers to be able to access the **Embedded Analytics Designer**¹ program, access must be granted to either their group or role:

- To define **Embedded Analytics Designer**² access by role:
Apply access control against the operator's group within the **Operator Groups** program (*SYSPRO Ribbon bar > Setup*).
- To define **Embedded Analytics Designer**³ access by group:
Apply access control against the operator's role within the **Role Management** program (*SYSPRO Ribbon bar > Setup*).

¹Program: SEADDS

²Program: SEADDS

³Program: SEADDS

Known Issues

The following considerations are being addressed and should be resolved with a later release of the software:

- A warning message is displayed when you add a new connection that uses **Microsoft SQL Server 2022**, however this does not prevent you from proceeding.
- KPI or Metric visualizations don't have a drill-down capability.
- When using the **Embedded Analytics Designer¹** program in the **SYSPRO Web UI (Avanti)** version:
 - After creating a new dashboard, you must log out and back in for the new dashboard to reflect within the list of Embedded Analytics cards.
 - When you change your settings to use the Dark theme, you must refresh the page for the change to reflect.
- The **SYSPRO Embedded Analytics** module doesn't currently support the following within your SQL server name configuration:
 - TCP protocol or Named Instances



View the **Why doesn't the Embedded Analytics Designer program render when launched?** FAQ within the **Solving** section of this topic for solution details.

- User defined SQL port numbers (i.e. SQL port numbers outside of the defaults provided)



Please contact your local support office for assistance with any issues around connection strings until a hotfix is made available to resolve this.

¹Program: SEADDs



Solving

System messages

Error messages

Microsoft Edge WebView2 Browser Control not installed

Synopsis

The **SYSPRO Desktop** client web browser capabilities have been enhanced to utilize the latest **Microsoft Edge WebView2** control technologies, allowing for rich and secure web browser experiences within SYSPRO.

This provides a more responsive browser experience and improves the compatibility between third-party web-based solutions and SYSPRO.

Cause

This message is displayed if the **Microsoft Edge WebView2** control is not installed on your machine when you access the **Embedded Analytics Designer¹** program (i.e. one of the features that use **Microsoft Edge** exclusively from **SYSPRO 8 2022**).

Solution

Ensure to install the **Microsoft Edge WebView2** controller on all client machines that require access to the **Embedded Analytics Designer²** program.

You can download the runtime from the following link:

<https://developer.microsoft.com/en-us/microsoft-edge/webview2/>

When downloading the runtime, select either the **Evergreen Bootstrapper** download button, or the **X64** button beneath the **Evergreen Standalone Installer** option.

Do *not* install the Fixed Version.

¹Program: SEADDs

²Program: SEADDs

Embedded Analytics Configuration incomplete

Cause

This message is displayed when you attempt either of the following without first running the Embedded Analytics configuration:

- When you attempt to define a SYSPRO operator as an **EMBEDDED ANALYTICS DESIGNER** in the **Operator Maintenance** program.
- When you attempt to open the **Embedded Analytics Designer¹** program.

Solution

Once you have installed the **SYSPRO Embedded Analytics** module, ensure to complete the setup and configuration within the **Setup Options** program (*Setup Options > System Setup > Connectivity*).

Your **SYSPRO Embedded Analytics** environment is then configured when you select the **CONFIGURE** function within the **EMBEDDED ANALYTICS** section.

Updating default user details

Embedded Analytics

An error occurred updating default users details: Unauthorized/nUser authentication has been denied. The license to Logi Composer has expired. Expiration date: 2023-01-30

Cause

This message may be displayed when you attempt to restore the connection to **EMBEDDED ANALYTICS** dashboards by restarting services, reinstalling **EMBEDDED ANALYTICS** or selecting one of the following hyperlinks within the **Setup Options** program (*Setup Options > System Setup > Connectivity*):

- The **Configure** hyperlink at the **EMBEDDED ANALYTICS** section.
- The **Test Connection** hyperlink at the **APPLICATION GATEWAY SERVICE SETTINGS** or the **EMBEDDED ANALYTICS** section.

¹Program: SEADDS



Solution

Follow these steps to resolve this issue:

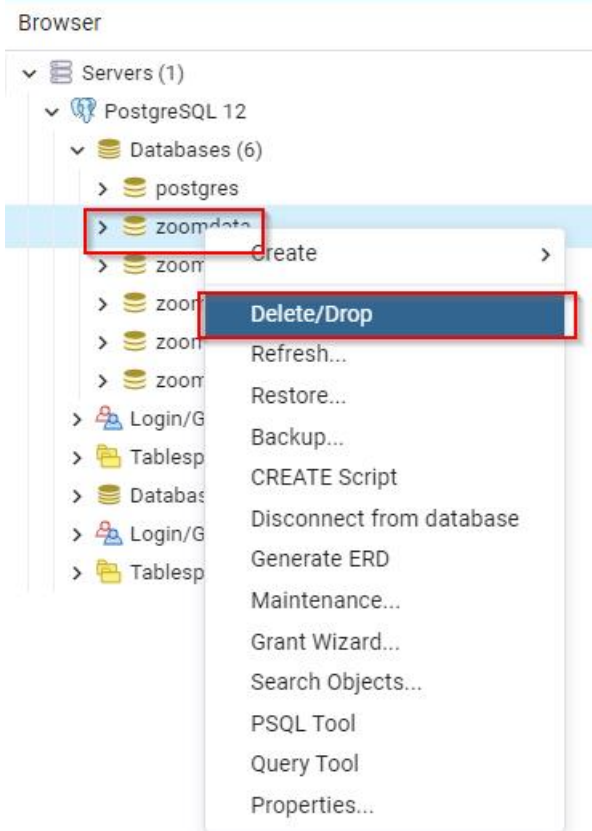
1. Stop all Zoomdata services, in the following order:

- a. Zoomdata
- b. Zoomdata EDC Sparksql Connector
- c. Zoomdata EDC S3 Connector
- d. Zoomdata EDC Redshift Connector
- e. Zoomdata EDC Trino Connector
- f. Zoomdata EDC Mongo Connector
- g. Zoomdata EDC Hive Connector
- h. Zoomdata EDC Couchbase Connector
- i. Zoomdata EDC Cloudera Search Connector
- j. Zoomdata EDC Bigquery Connector
- k. Zoomdata EDC Postgresql connector
- l. Zoomdata Screenshot Service
- m. Zoomdata Query Engine
- n. Zoomdata Data Writer Postgresql
- o. Zoomdata EDC Mssql connector
- p. Zoomdata Consul



Skip this step if you're not using a specific service.

2. Delete the ZoomData database from PostgreSQL (Postgress Admin).



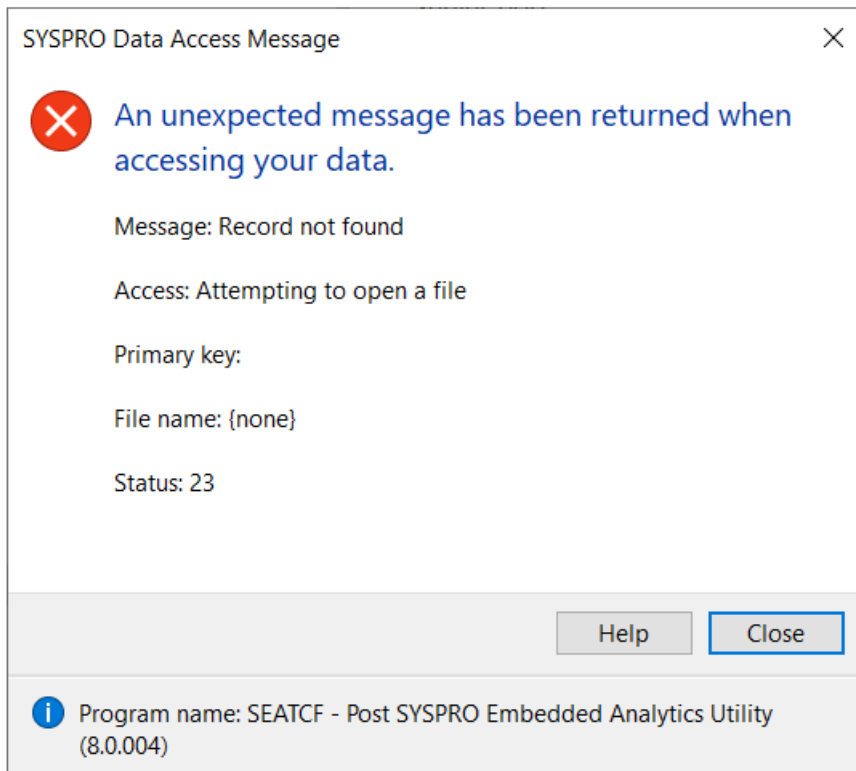
3. Run a repair on SYSPRO Embedded Analytics.
 - a. Select **Programs and Features** from the **Windows Control panel**.
 - b. Locate and select **SYSPRO Embedded Analytics** and then select **Change**.
The SYSPRO Embedded Analytics Setup wizard is displayed.
 - c. Proceed through the setup wizard, selecting the **Repair** option.
When prompted to reboot, select **OK**.
Once done, select **Finish** to close the setup wizard.

4. Run the following scripts on the SYSPRODB (system wide database):

```
DELETE AdmSystemControl WHERE RecordType = 'SYSSEA' DELETE AdmOperatorPwd WHERE PasswordType IN ('SEACLI', 'SEAADM', 'SEASUP', 'SEASQL', 'SEAOPR')
```

5. Reconfigure the **ANALYTICS ENDPOINT** and test the connection (*Setup Options > System Setup > Connectivity*).

Data Access Message



Cause

This message may be displayed when you select the **CONFIGURE** hyperlink at the **EMBEDDED ANALYTICS** setup option (*Setup Options > System Setup > Connectivity*) and your SYSPRO instance is linked to a system wide database that does not have any licensing information (even though your company database may have a valid license).

Solution

To remedy this, simply import a valid SYSPRO license (it is not essential that it contains **SYSPRO Embedded Analytics** license).



The imported SYSPRO license is stored in the system-wide database and it is verified that it contains the **SYSPRO Embedded Analytics** before checking the file system, as this enables **SYSPRO Embedded Analytics** support for legacy SYSPRO versions.



FAQs

Installation and Services

What occurs during the installation of SYSPRO Embedded Analytics?

Once you have installed **PostgreSQL 14 or 16** and the **SYSPRO Application Gateway** service, the following indicates the processes which occur when you select to install SYSPRO Embedded Analytics using the **SYSPRO Installer Application**:

- The app collects all the required information for the install, ports, passwords, etc.
- The connection to PostgreSQL is validated.
- The required files are deployed.
- The applicable services are created.
- Property entries are updated.
- The app calls the SYSPRO Application Gateway and creates the applicable entry within the `C:\ProgramData\SYSPRO\Application.Gateway\appsettings.reverseProxy.json` file.
- The database and database user are created:

The `SYSPRO Embedded Analytics.msi` retrieves the properties passed to it to enable access to PostgreSQL and create the required databases, as well as a user called `zoomdata`.

- The services are started in the following order:
 - PostgreSQL (unless already running)
 - SYSPRO Application Gateway (unless already running)
 - Zoomdata Services:
 - `Zoomdata_consul`
 - `Zoomdata_edc_*` (i.e. data sources or connectors)
 - `Zoomdata_query_engine`
 - `Zoomdata_data_writer_postgresql`
 - `Zoomdata_screenshot_service`
 - `Zoomdata_service`
- Registry entries are written.
- The SYSPRO Deployment Database is updated.

What registry entries are created for SYSPRO Embedded Analytics?

The SYSPRO Install stores its registry keys under the following path:

HKEY_LOCAL_MACHINE\SOFTWARE\SYSPRO\Installs\SYSPRO Embedded Analytics



Do not edit the `zoomdata.properties` file manually (i.e. outside the install) as any changes you make will be lost when you perform a repair of the install.

What ports are used by SYSPRO Embedded Analytics?

The following ports are used:

Port number	Service name	Comments
5432	Zoomdata-postgres	Composer metadata repository
5580	Zoomdata-query-engine	Composer query engine microservice
8090	Zoomdata	Composer server
8081	Zoomdata-data-writer	Composer Data Writer microservice
8083	Zoomdata-screenshot-service	Composer Screenshot microservice
8100	Zoomdata-edc-mssql	Microsoft SQL Server connector
8105	Zoomdata-edc-postgresql	PostgreSQL connector, Flat File uploads, and Upload API processing
8300	Zoomdata-consul	Internal port used by the Consul for inter-node communication in a distributed environment
8301	Zoomdata-consul	Internal port used by the Consul for inter-node communication in a distributed environment
8302	Zoomdata-consul	Internal port used by the Consul for inter-node communication in a distributed environment
8443	Zoomdata	Composer HTTPS requests
8500	Zoomdata-consul	Consul

How do I update SYSPRO Embedded Analytics when a new version becomes available?



As the **SYSPRO Embedded Analytics** module doesn't form part of the standard SYSPRO release cycle, the update process for this module is slightly different to other SYSPRO products.

Therefore, when an update is made available, proceed as follows:

1. Launch the **SYSPRO Installer Application**.
2. Once a connection is made to the **SYSPRO Deployment Service**, login using your **InfoZone** credentials.

If you are a partner or super-user, enter the applicable Customer ID for the customer being installed.
3. From the **SYSPRO Installer** home screen, select the **SYSPRO Additional Software** option.
4. From the **Additional Software Packages** screen, select the **SYSPRO Embedded Analytics** option.
5. If an update is available when the **SYSPRO Embedded Analytics** page loads, the existing local product files (including the related install files) are deleted and the latest files are retrieved from Azure. This ensures that the latest files are always used.

The **SYSPRO Embedded Analytics** version then has an **Upgrade** button. Select the button to proceed with the update.
6. From the **SYSPRO License Agreement** screen, read and accept the license terms and conditions before continuing with the update.
7. A summary of all products to be updated is displayed for you to review.

Once you are satisfied with the list, continue by selecting the **Begin Upgrade** button.
8. The **Upgrade Complete** screen is displayed with a summary of all products installed.

How do I uninstall SYSPRO Embedded Analytics?

You can uninstall the SYSPRO Embedded Analytics service via the **Windows Programs and Features** application.

Take note though that you can't remove the existing configuration of your SYSPRO Embedded Analytics environment as configuration data is stored both in the SYSPRO SQL and PostGres databases which can't be deleted once configured.

However, you can use the **EMBEDDED ANALYTICS ENABLED** setup option (*Setup Options > System Setup > Connectivity*) to activate or deactivate the usage of the **SYSPRO Embedded Analytics** feature, if required.



What is the order in which the zoomdata services should be started?

If you need to restart the zoomdata services for any reason, ensure to start them in the following order:

1. Zoomdata_consul
2. Zoomdata_edc_* (i.e. data sources or connectors)
3. Zoomdata_query_engine
4. Zoomdata_data_writer_postgresql
5. Zoomdata_screenshot_service
6. Zoomdata_service



Troubleshooting

What disaster recovery steps should I take to protect my data?

The following article provides guidelines on how to backup and restore your PostgreSQL data:

[SYSPRO Embedded Analytics: Disaster Recovery Guidelines](#)

How do I stop the SYSPRO Embedded Analytics services?

Stopping the **zoomdata_consul** service should stop all other services as they are dependent on the **zoomdata_consul** service.

What should I do if one of the services fail to start?

After a new install or upgrade, you might not be able to access SYSPRO Embedded Analytics until the **zoomdata** service has completed its checks and database updates (which can take up to 15 minutes).

To verify if this is the cause for your services not starting, open the **Task Manager** and look for a high running java process that belongs to **zoomdata**. If present, wait for the process to calm down, after which you should be able to continue.

If however, this does not resolve the problem, check to see if the port is already in use by another application.



See the **What ports does SYSPRO Embedded Analytics use** FAQ for information regarding port numbers.

If the above doesn't resolve the issue either, proceed as follows:

1. Check the log files for any error recorded.
2. Stop all of the zoomdata services.
3. Delete the log files.
4. Restart the zoomdata services in correct sequence:
 - a. Zoomdata_consul
 - b. Zoomdata_edc_* (i.e. data sources or connectors)
 - c. Zoomdata_query_engine
 - d. Zoomdata_data_writer_postgresql
 - e. Zoomdata_screenshot_service
 - f. Zoomdata_service

What should I do if I can't connect to SYSPRO Embedded Analytics?

There are a few possible reasons for your not being able to connect to SYSPRO Embedded Analytics. Therefore, check each of the following:

1. SYSPRO Application Gateway service:
 - a. Check the configuration file of the SYSPRO Application Gateway for an Embedded Analytics entry.
2. PostgreSQL:
 - a. Check if anything has been changed in your PostgreSQL configuration.
 - b. Confirm that you have the correct version of PostgreSQL: PostgreSQL 14 or 16.
3. SYSPRO Configuration:
 - a. Validate your connection to the SYSPRO Embedded Analytics endpoint by using the **Test Connection** function against the **EMBEDDED ANALYTICS** setup option (*Setup Options > System Setup > Connectivity*).

How do I update the permissions after importing a template dashboard?

If your permissions are not automatically set after importing a template dashboard, proceed as follows:

1. Open the **Setup Options** program (*SYSPRO Ribbon bar > Setup*).
 - a. Navigate to the **Connectivity System Setup** form (*Setup Options > System Setup > Connectivity*).
 - b. Select the **CONFIGURE** function.
This not only sets up the Embedded Analytics environment, but also re-imports the custom JavaScript file that controls the permission setting events.
 - c. Exit the **Setup Options** program.
2. Open the **Embedded Analytics Designer¹** program (*Program List > Embedded Analytics*).
 - a. Navigate to the **Library** and select the imported dashboard.
 - b. Make any small change (so that the **Save** function becomes available) and save your change.
 - c. Exit the program.

All future imports and saves will then set the permissions correctly once the system has been updated.

¹Program: SEADDS

Why doesn't the Embedded Analytics Designer program render when launched?

If the **Embedded Analytics Designer¹** program doesn't render correctly, it may be due to the configuration of your SQL Server name.

If your **SQL SERVER NAME** is preceded by `TCP:`, then this results in the program not seeing an active connection to Microsoft SQL Server.

To resolve this, proceed as follows:

1. Open the **Setup Options** program and navigate to the **SQL System Setup** form (*Setup Options > System Setup > SQL*).
2. From the **SQL SERVER NAME** field (within the **COMPANY DATABASE CONNECTION** section) remove `TCP:` from the name.

FOR EXAMPLE:

Original SQL Server name = `TCP: JONDOE`

Changed SQL Server name = `JONDOE`

3. Save your changes and restart SYSPRO for your changes to take affect.

The designer operator can then access the **Embedded Analytics Designer²** program once they log back into SYSPRO.

¹Program: SEADDS

²Program: SEADDS



Dashboard Design

What is an Embedded analytics designer's purpose?

The **EMBEDDED ANALYTICS DESIGNER** is responsible for the dashboard management process, including:

- Viewing dashboard information (i.e. dashboard name, the data source behind it, the content author and the last modified date)
- Managing existing dashboards
- Placing existing visuals (that were created in the gallery) into a dashboard
- Creating new visuals within the dashboard canvas
- Managing dashboard permissions (i.e. providing dashboard access to users and groups)
- Marking specific dashboards as a favorite

What is the difference between a visual and a dashboard?

Visuals and dashboards allow you to analyze your data in a variety of ways.

- A visual is a single view of data source data.
These can be stored and added to dashboards using the **Visual Gallery**.
- A dashboard is a collection of one or more visuals.
The visuals in a dashboard can be based on one data source or multiple data sources.

What is a derived field?

A derived field is an in-memory column for your data table that is populated with results from calculations performed on data already in your table:

- You can create derived fields using row-level expressions that are built using row-level functions.
- These calculations are performed at the level of a row, that is, a record, and do not include other data from your table that is outside of that particular row.
- If a source supports derived fields, then you can use them as arguments for aggregate functions when creating other calculations.
- Derived fields can be created from other derived fields.
- Data types are automatically assigned to your derived fields.

What are Keysets?

Keysets are a more advanced filtering mechanism, as they represent collections of unique data values that can be saved and used in further data analysis across data sources.

Considerations:

- Keysets let you perform multi-pass and multi-source filtering of the data.
- You can create a keyset by selecting a single field for the keyset from visual data.
Filtering the visual data before creating the keyset limits the unique data values the keyset includes.
- The field you select for the keyset is known as the keyset's key field.

FOR EXAMPLE:

From a visual that lists airport codes nationwide but that has been filtered to show only Virginia airports, you can create a keyset listing only Virginia airport codes by selecting the airport code field as the keyset's key field.

- You can create and update a keyset in various ways:
 - From the Visual Result Set
 - From a Data Point
 - From a CSV File
- You can apply a keyset as a visual filter to limit the visual's result set to records containing values stored in the keyset.
- Keysets can be applied as filters to other visuals that use the same or different data sources. However, the data source for the target visual must contain a field storing the same kind of data as the keyset's key field.
- When working with multiple filter types on the same visual, row-level filters (including wildcard filters) are applied first to a visual, keyset filters are applied second, and group filters are applied last on the aggregated result set.

How do I add filters to the data in my visual?


You can apply row-level, group or saved filters (to narrow the scope of the data in a visual) from the **Visual Gallery** panel, or from within the **Dashboard Designer**.




When working with multiple filter types, row-level filters are applied first to a visual, keyset filters are applied next, and group filters are applied last on the aggregated result set.

The remainder of this FAQ focuses on adding filters from the **Visual Gallery**.

Applying a row-level filter

1. From the **Embedded Analytics Designer**¹ program, navigate to the **Visual Gallery** panel and select the visual against which you want to define a filter.
2. Select the  (i.e. Filters) icon from the Sidebar Customization Options.
3. Select the **Add Filter** function.
4. From the **Row** tab, select the filter attribute, number, or time field that you want to use from the list.



You can also select the  icon against either of these sections to access the **Derived Field Editor** or the **Custom Metrics Editor** to create or modify derived fields and custom metrics to be used as filters.

The process of creating a row-level filter varies based on the type of field you select:

- Using an attribute field as your filter:



This lets you filter visual data by the values in an attribute.

- Select the filter attribute that you want to use from the list of available attributes.

A second page with three tabs appears in the **Filters** sidebar.

- From the **Value** tab:
 - Indicate a filter operator (Include or Exclude, depending on whether you want to include or exclude the value from the data).
 - Indicate an optional custom value.

¹Program: SEADDS



- - - To create and select a custom value, enter the value in the **Customize** field and select **Add**. Your custom field is added and selected in the list of possible values.

To remove the custom value, uncheck it in the list of possible values. It is removed from the filter and from the list of possible values for the filter.
 - Select one or more values from the list of available values for the attribute you selected, or use the **Select All** function to select all values.



Quickly find a value by typing the name of the value in the Search bar to limit the list of values.

A maximum of 1000 values are listed.

- - From the **Wildcard** tab, specify a wildcard filter for the attribute.
 - From the **Keyset** tab, select a keyset filter for the attribute.
- Using a numeric field as your filter:



This lets you filter visual data by the values in a numeric field.

- Select a numeric field that you want to use from the list of available number fields.

A second page with two tabs appears in the **Filters** sidebar.

- The **Range** tab initially shows the full range of values available. It provides an Operator selection box and From and To boxes for you to use to select the range of values.
 - Select a relational comparison operator in the **Operator** selection box.

Data is included in the visual when the data in the filter field meets the condition set by the relational operator and the numeric values you specify.
 - Use the arrows in the **From** and **To** boxes to increase and decrease the maximum and minimum values.
- From the **Keyset** tab, select a keyset to apply as the filter.

- Using a time field as your filter:



This lets you filter the time range displayed on the visual.



- - Select a time field you want to use from the list of available time fields.
A second page with two tabs appears in the **Filters** sidebar.
 - From the **Range** tab, use the **From** and **To** boxes to specify the time range for the filter.

You can set the range in static time or dynamic time, or use variables.
Alternatively, you can use the preset ranges provided.
 - If you select **Static Time**, the **From** and **To** boxes are filled with default dates and times. Use the boxes to select specific from and to times.
 - If you select **Dynamic Time**, the **From** and **To** boxes are filled with **Start of Data Set** and **End of Data Set** automatically. Use the Condition boxes to select different dynamic from and to times.
 - Alternatively, select a keyset from the **Keyset** tab to use for the filter.

5. After the filter specifics have been provided, select the **Continue** function.

If you created the filter at the dashboard level, its applied to all the visuals in the dashboard. Otherwise, it is applied only to the selected (i.e. active) visual.



A number appears in a green circle next to the filter icon on the visuals to which the filter has been applied. The number represents the number of filters applied to the visual.

6. Select the **Save** function to save your changes to the visual.

Applying a Group level filter

You can use group filters to filter the aggregated result set of a visual. Group filters are filters based on metrics and custom metrics, rather than fields (row-level filters).


Considerations:

- The **Group** tab is not available if you are using the dashboard filters sidebar.
- Group filters are applied in the same way row-level filters are applied.
- Using group filters, you can filter on saved custom metrics that are not applied to your visual.
- Metrics and custom metrics can also be limited at the data source level.
- If the Filters sidebar does not display all fields, refresh the field at the data source to display all elements within the data.
- The following visual styles don't support group filters:



- □ Arc gauges
- KPI charts
- Histograms
- Marker maps
- Tables of raw data
- Global dashboard filters don't include group filters that may be applied to the visuals in the dashboard, even if all the visuals on the dashboard use the same data source.
- You cannot apply a group filter to your dashboard; only row-level filters (and keyset filters) can be applied globally to a dashboard.

To filter your data by custom metric, proceed as follows:

1. From the **Embedded Analytics Designer**¹ program, navigate to the **Visual Gallery** panel and select the visual against which you want to define a filter.
2. Select the  (i.e. Filters) icon from the Sidebar Customization Options.
3. Select the **Add Filter** function.
4. From the **Group** tab, select the **Number** and **Count Of** as required for your filter.
5. After the filter specifics have been provided, select the **Continue** function.
6. Select the **Save** function to save your changes to the visual.

¹Program: SEADDs

How do I design my dashboard to automatically refresh its data?

You can design your dashboard to refresh either manually with user interaction, or by itself whenever the data changes. For automatic refreshing, the **Live Mode** and **Playback** options must be enabled within the source configuration's Time Bar settings.

The **Live Mode** option is based on a Time field, and the refresh rate is based on the granularity applied to that field within the data source configuration.



FOR EXAMPLE:

Defining the granularity as `Minute` allows you to automatically refresh the visuals on the dashboard every minute.

To design your dashboard to refresh automatically, proceed as follows:

1. From the **Sources** panel of the **Embedded Analytics Designer**¹ program, locate and select the applicable source configuration.
2. Navigate to the **Fields** tab and locate the applicable **Time** field on which you want to base the time-lapse refresh.
3. Ensure the following settings are defined against the field, as per your requirements:
 - **Granularity**
This lets you define the granularity of the data's refresh rate.
 - **Partition** (unless your time field includes an Index)
This lets you define a partition for the field by entering the **Partition Field** and **Partition Function**.
Certain connectors support partitions which allow you to link a partitioned field to another field to help improve the performance of filtering operations for a data source.
4. Navigate to the **Global Settings** tab.
5. Ensure the following settings are enabled (or defined) against the source configuration:
 - **Time Bar**
This lets you enable or disable the time bar on new visualizations by default.
The options associated with this setting determine the default time field to be used for new visuals, which allows users to view trend reports from any visual.

¹Program: SEADDS



- □ **Enable** to allow setting of time bar related global settings here, and to enable the time bar on visuals by default. Users can then disable the time bar for individual visuals as needed.
- □ **Disable** to prevent setting of time bar related global settings and to disable the time bar on visuals by default. Users can then enable the time bar for individual visuals as needed.
- **Default Time Attribute**

This lets you indicate an available time field to use, by default. The options vary based on the time field in your data source.
- **Playback**

This lets you play back your data (like a data DVR).
- **Live Mode**

This lets you automatically refresh the data from your data source, based on the refresh rate and delay.

Once the above configuration is defined, your dashboard will reflect the visual time bar as **Live** (by default this is shown in the bottom right corner) along with its refresh rate.

If your dashboard links all its visuals to the same time bar, then all visuals are refreshed asynchronously.

Can you apply more than one filter control to the visuals on a dashboard?

Yes, you can apply multiple filter controls to visuals within a dashboard, by following these steps:

1. Add the filter controls to the dashboard (that already contains the visuals).
2. Select the **Dashboard interactions** icon.

The **Dashboard Interactions** window is displayed.

A cross source link is listed in the **Links** section of the **Dashboard Interactions** window for every filter control on the dashboard.

3. Select the cross source link where you want to select a specific field for filtering.
4. The different data sources are listed at the **Sources section**, one of which will be data source of the filtering control.
5. At the **Field name**, select the field against each data source that you want to use for filtering.



The selected field name should be the same across all data sources.

6. Close the **Dashboard Interactions** window.

Why is the filter not applied to all visuals on the dashboard?

If your dashboard contains visuals that are made up of two or more data sources, then the filter (e.g. the time line) will only apply to the visual that is currently selected.

Applying a filter across all visuals involves a two-pronged configuration process, in which you first link the data sources (this is referred to as cross visual linking) and then apply the filter to the visualisations in the dashboard.

What is cross visual linking and how do I set it up within a dashboard?

Cross visual linking refers to linking visuals in a dashboard that may have multiple data sources. This is typically done so that a filter can be applied to all visuals within a dashboard.

Applying a filter across all visuals involves a two-pronged configuration process, in which you first link the data sources (this is referred to as cross visual linking) and then apply the filter to the visualisations in the dashboard.

Follow these steps to link visuals within one dashboard by connecting the different data sources:

1. Open the dashboard within the **Embedded Analytics Designer¹** program.
2. Select a visual in the dashboard.
3. Select the **Dashboard interactions** icon.

The **Dashboard Interactions** window is displayed.

4. Select the **Cross-Source Links** option.
5. Select the **Add Link** button to link the data sources.

The current dashboard is displayed at the **Links** section on the left.

6. In the **Link Details** section on the right you have to create a link by doing the following:
 - a. Add a name for the link at the **Link Name** field and select it.
 - b. Select the data source you want to link to at the **Source Name** field.
 - c. Select the data source field you want to link to at the **Field Name** field.



All the available fields within that data source will be displayed.

- d. Select **Add Source** to select the second data source.

A new row is displayed.

- e. Select the second data source at the **Source Name** field.

¹Program: SEADDs

f. You will notice that only fields with the same data type are listed within the **Field Name** drop-down, i.e. if you have selected a date field at the previous data source, then only date fields within this data source are displayed.

g. Select **Apply** to save the cross source linking.

You have now configured the link between the data sources.

7. Close the **Dashboard Interactions** window.

8. Select the first button on the **Time bar**. The description on this button changes depending on the field that is used for the filtering.

The **Datasources** pop-up window is displayed.

9. In the **Applies to** section, select multiple cross visual links to ensure that the visualizations all apply the same filter.

10. Save your changes.

How can I link and navigate from one dashboard to another?

Linking to another dashboard is useful when you want to select a data point in one dashboard to drill down and view more information of the selected data in another dashboard. Depending on the data, this may involve filtering the data on the target dashboard.

Follow these steps to link a source dashboard to a target dashboard:

1. Open the dashboard within the **Embedded Analytics Designer¹** program.

2. Select the data point in the visual.

3. Select the **Dashboard links** gears icon.

The **Dashboard Links** window is displayed.

4. Select the **Add Link** button.

The **Select Link** window is displayed.

5. In the **Visuals** section on the left, select the source visual that you want to link up and in the **Dashboard** section on the right, select the target dashboard you want to link to.

6. Select **Apply** to save the link and close the **Dashboard Links** window.

Your dashboard within the **Embedded Analytics Designer²** program is displayed.

7. Select the **Save** icon to save your dashboard changes.

8. You can then select the data point in the source dashboard to display a wheel of options.

9. Select the **Link** option to view the visuals in the target dashboard.

¹Program: SEADDs

²Program: SEADDs

Dashboard Migration

Where are template dashboard packs stored?

The standard template dashboard packs (supplied by SYSPRO) are shipped with the product and stored within the `\Base\Samples` folder.

Custom template packs (created by third-party developers) can be stored within the `\Work\Analytics` folder on the SYSPRO Application server (i.e. you can't export a pack to a client-side folder).



Custom packs are not copied to the `\Base\Samples` folder.

What files are contained within a dashboard pack?

Each dashboard pack contains the following:

- Dashboard configuration file
- All Business Activity Queries used by the dashboard's visuals
- Metadata file containing details about the pack
- PDF document with detailed information pertaining to the dashboard within the pack



Certain dashboards contain specific caveats in their use, which is explained, alongside the key metric definitions for each visualization on the dashboards.

How do I export an Embedded Analytics dashboard?

To create an Embedded Analytics dashboard pack and export it (along with all its related files), proceed as follows:

1. Open the **Embedded Analytics Export¹** program (*Program List > Embedded Analytics*).
2. From the **Dashboard** listview, select the applicable dashboard that you want to export.
3. Once selected, navigate to the **Action** column and select the **Details** function against the dashboard.

This opens the **Embedded Analytics Pack Details²** program, from where you can view the meta data associated with the selected dashboard.

In addition, the **BAQ details** pane indicates all Business Activity Queries that are used by or associated with the selected dashboard pack.

4. Within the **Pack details** form, update the entries as required:

a. **Name and Description:**

Leave as is, or edit as required.



The more descriptive you are in your naming convention and description, the easier it is for other users to identify and understand the purpose of the dashboard pack.

b. **Owner:**

Indicate the user responsible for the dashboard pack creation.

c. **Documentation:**

Upload a PDF document to provide all the related details for the dashboard pack.

This allows the creator of the dashboard pack to provide:

- Documentation about the pack and what it hopes to achieve
- What visuals are included within the dashboard
- What users should expect to see in within the dashboard.



Use the **Preview** function to view the document using the **Document Viewer³** program.

¹Program: SEAEXP

²Program: SEAPDE

³Program: IMPVWR



d. **URL:**

Optionally indicate a website for more information about the dashboard author or their company.

5. Select the **Save** function to record your changes.

You are returned to the **Embedded Analytics Export¹** program.

6. Select the **Export Selected Dashboards** toolbar function.

This exports each pack in its entirety to a zip file (which includes all of its related files) with a `seax` extension.

This zip file is exported to the `\Work\Analytics` folder on the application server.

Considerations:

- If the pack name already exists, a subscript is added to the end of the file name (e.g. `Financial_Manager(1).seax`).
- The following characters are replaced in the file name:
 - All spaces are replaced by an underscore (`_`)
 - All semicolons are replaced by a dash (`-`)

7. Exit the program.

¹Program: SEAXEXP

How do I import an Embedded Analytics dashboard?

To import an Embedded Analytics dashboard pack (along with all its related files), proceed as follows:

1. Open the **Embedded Analytics Import¹** program (*Program List > Embedded Analytics*).

You are presented with a list of all Embedded Analytics dashboard packs found within the following folders on the application server:

- \Base\Samples
- \Work\Analytics

2. From the listview, select the applicable dashboard that you want to import.
3. Once selected, navigate to the **Details** column and select the **Details** function against the dashboard.

This opens the **Embedded Analytics Pack Details²** program, from where you can view the meta data associated with the selected dashboard.

In addition, the **BAQ details** pane indicates all Business Activity Queries that are used by or associated with the selected dashboard pack.

4. Within the **Pack details** form, you can optionally preview the PDF document saved against the **Documentation** field.

This allows the creator of the dashboard pack to provide:

- Documentation about the pack and what it hopes to achieve
- What visuals are included within the dashboard
- What users should expect to see in within the dashboard.

5. Exit the **Embedded Analytics Pack Details³** program to return to the **Embedded Analytics Import⁴** screen.
6. Select the **Import** toolbar function.

The import process creates the required connections, sources and visuals it needs to populate the dashboard.

7. Exit the program.

Imported dashboards are displayed in the **Library** of the **Embedded Analytics Designer⁵** program, with the operator that imported the pack listed as the Author for that dashboard. From there you can modify and tailor the dashboard according to your requirements.

¹Program: SEAIMP

²Program: SEAPDE

³Program: SEAPDE

⁴Program: SEAIMP

⁵Program: SEADDS

Dashboard Contextualizing

How do contextual analytics work?

Contextual analytics are possible when you link an Embedded Analytics dashboard to key program fields or key form fields (within either the **SYSPRO Desktop** or **SYSPRO Web UI (Avanti)** application).

As data forms within SYSPRO are refreshed with new information, the associated key field(s) are promptly passed to the embedded dashboard. Consequently, the dashboard undergoes a refresh, precisely tailoring the analysis to adhere to the applied filter(s).

The convenience of these dynamic filters adapting to your context within SYSPRO eliminate the need for manual filtering.

Considerations:

- A dashboard embedded within a SYSPRO program can have a maximum of five (5) mapped fields (i.e. dimensions) impact and influence the dashboard on the fly.
- Users cannot undo or reverse the filters associated with a dashboard defined with filter mappings. Whereas, users can set filters at runtime when no filter mappings are defined for the dashboard.
- Contextual analytics can also be defined within programs created using the **Application Designer**.

How do I design a dashboard with contextual analytics?

Before being able to utilize the contextual analytics capability, you must first design your Embedded Analytics dashboard with multiple dimensions, as required.

The following then explains the process administrators can follow to place this dashboard into a SYSPRO program with contextual capabilities:



Your operator must have ADMIN rights to be able to design web views.

1. Log into SYSPRO 8 2023 or later.
2. Navigate to the program in which you want to embed the dashboard.

FOR EXAMPLE:

Inventory Query (i.e. INVPEN)

3. From the program's toolbar, launch the **Visual Designer**¹ by selecting **Design Web View** from the  **Customize** icon.

¹Program: IMPFRZ

This allows you to design the program's existing template web view and embed the dashboard.

FOR EXAMPLE:

Within the Inventory Query program, select the **Primary Layout** from the **Design Web View** option. Then select to use the existing template for the program.

4. Once the **Visual Designer¹** program is launched, proceed as follows:
 - a. Select the **Add layout section** option.
 - b. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
 - c. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
 - d. Within the **Filter mappings** section, select the key fields to which you want to link within the dashboard (i.e. create the link). These mapped fields are then used to filter the dashboard data at runtime.

Once you've selected the **Key Field**, select the matching **Dashboard Field**.

FOR EXAMPLE:

Key field = StockCode

Dashboard field = stockcode



Using the **Add new row** function, you can define up to 5 mapped fields.

The **Delete** function lets you remove a field mapping.

- e. Select the **Add Section** function.
 - f. Move the newly added dashboard card to your preferred location and size it according to your requirements.
 - g. Save the layout and close the application.
5. Exit the program.

This newly designed layout, including the contextualized dashboard, will be available within that program when you next log in. The mapped filters are then dynamically set to equal the SYSPRO Key field values during runtime when the page is refreshed.

¹Program: IMPFRZ

General

How does the SYSPRO Application Gateway work with Embedded Analytics?

The **SYSPRO Application Gateway** ensures that any request within SYSPRO to display SYSPRO Embedded Analytics dashboards is communicated through this service.

In addition, this service enables the **SYSPRO Web UI (Avanti)** to be run in HTTPS when accessing SYSPRO Embedded Analytics dashboards. The reason for this is that, as you can't mix HTTP and HTTPS content in a web client, any analytical data requested needs to be provided over an HTTPS connection for security purposes.

Can I use data from elsewhere to be analyzed by the SYSPRO Embedded Analytics solution?

Yes, you can connect to any **Microsoft SQL** or **PostgreSQL** database, thereby enabling data analysis and blending with other data.

FOR EXAMPLE:

You can blend data from the Manufacturing Operations Management solution with inventory data, alongside time and attendance data or clocking information from a third party HR solution.

What other capabilities or features work well with SYSPRO Embedded Analytics?

SYSPRO Embedded Analytics further compliments the capabilities that the following features provide by allowing you to analyze their data:

- Dimension Analysis
- Group Payments
- Kanban Automated Replenishment
- Sales Pricing Engine



Using

Platform Administration

The **Embedded Analytics Designer**¹ program is where you can configure your data connections and sources for **SYSPRO Embedded Analytics**, as well as design and view browser-based business intelligence dashboards:

Connections

The **Connections** panel lets you manage all active connections to the available smart connectors. Its where you connect to your data store by inputting your database credentials and connection string.

- You can setup many connections to different databases, which will then apply within the **Sources** panel.
- Available connections are defined by the embedded analytics designer.

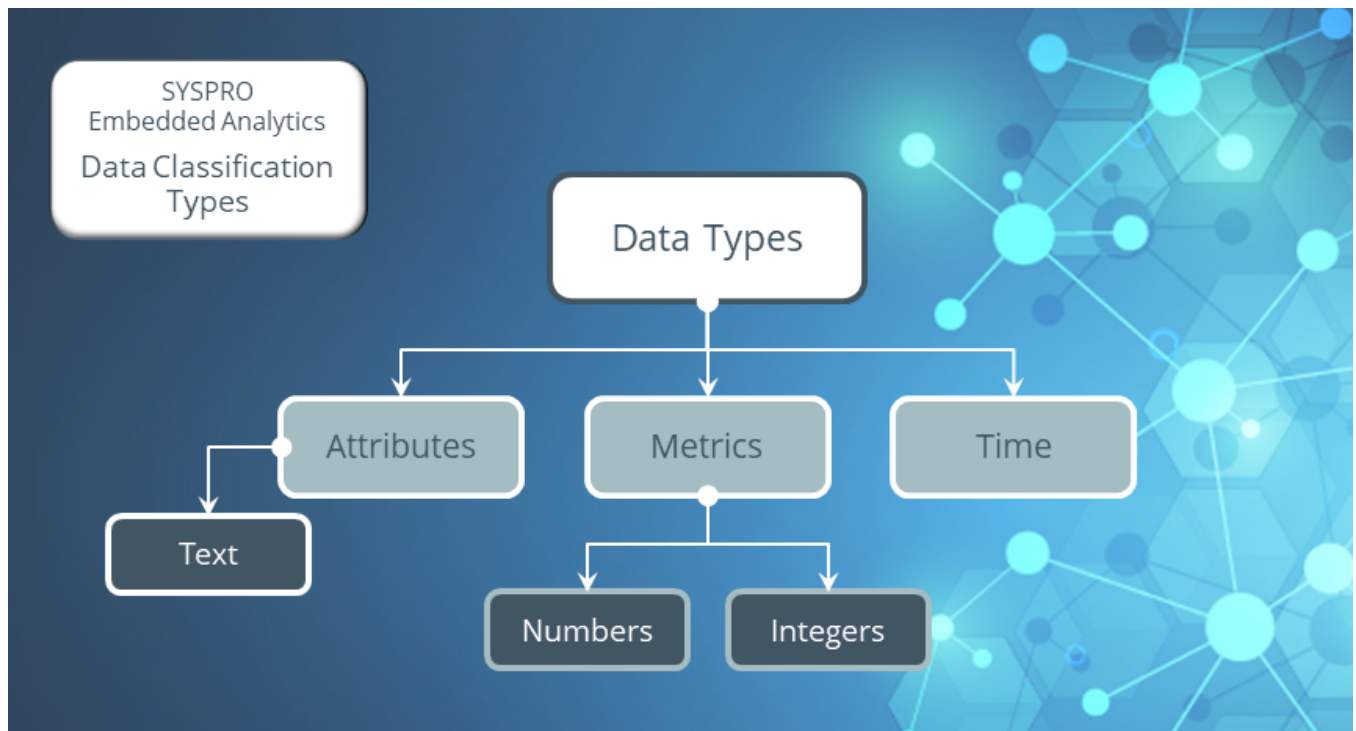
Available Data Connectors

The following data connectors are included with your installation of SYSPRO Embedded Analytics:

- Microsoft SQL Server
- PostgreSQL

¹Program: SEADDs

Understanding Data Types



SYSPRO Embedded Analytics uses a classification system to interpret and bucket your data into three primary types:

- Attributes
- Metrics
- Time

Primary Data Type: Attributes

Attributes represent a set of discrete labels (i.e. categories) that are often grouped together in charts.

Considerations:

- Data that is categorical in nature.
- Used in visuals as the “group by” object.

FOR EXAMPLE:

Airport, Airlines, User ID, State, City, product name

Related Data Type: Text

This is a related data type for attributes which has a relationship that's defined based on being an object that can be categorized. Text is primarily used in conjunction with smart connectors that have a text search capability.

Considerations:

- Data that is categorical in nature, just like attributes.
- Primarily used with search-based connectors.

FOR EXAMPLE:

Apache Solr, Cloudera search and Elasticsearch use cases

Primary Data Type: Metrics

This is a numerical unit used for calculations and aggregations. Common metrics may be the order count, revenue generated, etc.

These are broken down into two sub classifications:

- Numbers (i.e. floating values)
- Integers (i.e. whole numbers)

Considerations:

- Used in calculations and aggregation
- Often used as a baseline count

Primary Data Type: Time

This is a special typing in SYSPRO Embedded Analytics as time is treated as the primary driver for smart data insights and provides the ability to view historical datasets over configured points in time.

Considerations:

- You can explore historical data with the Timebar.
- Some data sources allow for data playback and live streaming.



Sources

The **Source** panel enables you to manage all active source definitions currently available within the selected account, as well as leverage a connected data store to build a new source configuration.

Once you connect to a database, you can generate a source configuration (i.e. pull data and prepare it to be used in conjunction with a visual or dashboard) by using one of the following:

- Business Activity Queries
- Table and database schema
- Materialized view
- Custom SQL statement (i.e. for more detailed definition)

The selected data is then prepped for end user consumption by applying friendly names, filter defaults, distinct count, etc.

The source configuration is then saved for future visual creation.



Visual Gallery

The **Visual Gallery** panel is where you can build a single, reusable visual that's driven by one of your defined sources.

The visualization types available include:

- Arc gauge
- Bar charts:
 - Bars
 - Histogram
 - Multiple metrics
- Box plot
- Bullet Gauge
- Combo chart
- Donut
- Floating bubbles
- Heat map
- KPI
- List filter
- Packed bubbles
- Pie chart
- Pivot table
- Table
- Scatter Plot
- Tree map
- Word cloud

The design capabilities within the visualization manager enable you to tweak and customize your visual, which you can then place into a dashboard later on.

Library

The **Library** panel houses all your existing dashboards (either created by you or shared with you from another author) and provides access to the Dashboard Designer, from where you can create new dashboards.

The dashboards within your library can be embedded within SYSPRO in various ways:

- ***SYSPRO Web UI (Avanti):***
 - Role-based SYSPRO Workspaces
 - Program web views
- ***SYSPRO Desktop:***
 - Main Menu
 - Program web views
 - Application Builder
 - Application Designer

Dashboard Management

The **EMBEDDED ANALYTICS DESIGNER** is responsible for the dashboard management process, including:

- Viewing dashboard information (i.e. dashboard name, the data source behind it, the content author and the last modified date)
- Managing existing dashboards
- Placing existing visuals (that were created in the gallery) into a dashboard
- Creating new visuals within the dashboard canvas
- Managing dashboard permissions (i.e. providing dashboard access to users and groups)
- Marking specific dashboards as a favorite



Dashboard Capabilities

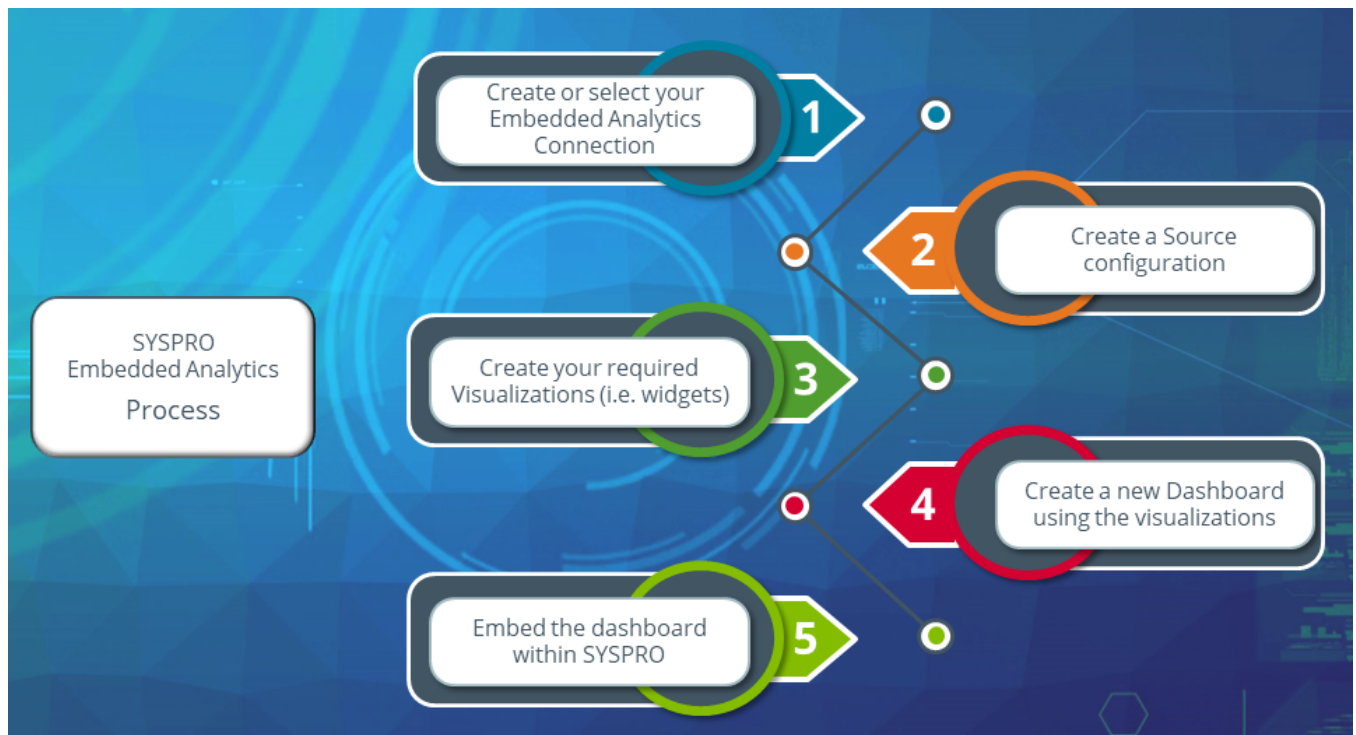
Dashboard capabilities include the following:

- Inline visually connected filters (i.e. any selection in one filter affects the others)
- Dashboards as a whole can be governed by a time bar or time series (which when changed, affects all linked visuals)
- Map type visuals can be zoomed into, enabling you to map countries, states and geolocations, etc.
- Radial menus allows drill down, trending, zooming into data, etc.
- End users can change the axis and dimensions being used on any of the visuals on-the-fly. The dashboard reverts to its original dimensions when the user exits and reloads the dashboard or workspace.
- Zooming into data opens a listview (or data table) which represents the data behind the dashboard visual.



This data can then also be exported to an Excel worksheet if required.

Process



The following explains how to achieve each step of this process in detail:

1. Create or select an Embedded Analytics Connection

The first step to creating dashboards, is to ensure you have a valid connection defined:

1. Open the **Embedded Analytics Designer**¹ program (*Program List > Embedded Analytics*).
2. Navigate to the **Connections** panel.
3. Select an existing connection by using one of the standard connections shipped by SYSPRO:
 - SYSPRO Dynamic Connection
 - SYSPRO Templates

Alternatively, you can add a new connection by selecting the **ADD Connection** function:

- a. From the **Connection Type** window, select your required type of connection.
 - MS SQL
 - PostgreSQL
- b. From the **Input Credentials** screen, enter your applicable credentials for the selected connector.

¹Program: SEADDS

FOR EXAMPLE:

When selecting the **MS SQL** connector, enter the following information:

- Connection Name
- Jdbc Url
- User Name
- Password

c. Select the **Validate** function to save your newly created connection.

Your new connection is then included in the list of available connections.

2. Create your Source Configuration

The next step is to generate a source configuration by pulling your data and preparing it for use within a visual or dashboard:

1. Open the **Embedded Analytics Designer¹** program (*Program List > Embedded Analytics*).
2. Navigate to the **Sources** panel.
3. Select either an existing source configuration, or the **Add Source** function to create a new source configuration.

Proceed as follows when creating a new source:

Within the **Source Definition** section:

- a. Indicate a unique name for the source configuration.
- b. Optionally define a description for the source, so that other users can easily understand its use case.

Within the **Data Entity Definition** section:

- a. Select the **Add** function to define your data entity (either from one of your connections or from a file).

For the remainder of this task, we are using the **SYSPRO Dynamic Connection** as an example.

- b. Within the **Data Entity Details** section, enter an applicable **Data Entity Name**.
- c. At the **Select Connection** field, indicate which connection you want to use for the source.



If you selected to add a source based on a file (and not a connection) use the **Upload New File** option to select the file you want to use.

- d. At the **Select Entity** field, indicate which tables you want to use from your data connection.
 - e. From **Available Fields**, indicate which columns you want to bring through for use within the visualization.
 - f. Select the **Apply** function to save your data entity.
 - g. Select the **Save Source** function to save your newly created source configuration.
4. Navigate back to the **Sources** panel.

Your newly created source configuration is included in the list of available sources.

¹Program: SEADDs

3. Create your Visuals

Once your connection and source configuration have been defined, you can start creating the required visuals that you want to use within a dashboard:

1. Open the **Embedded Analytics Designer¹** program (*Program List > Embedded Analytics*).
2. Navigate to the **Visual Gallery** panel.
3. Select the **Add Visual** function:
 - a. From the **Select a Source** screen, indicate the source on which you want to base the visual by selecting it.
 - b. From the **Select Visual Type** screen, indicate the visual type that you want to use.

Your new visual is then displayed.

4. Select the **Info** icon (i):
 - a. At the **Visual Name** field, enter an applicable title for the visual.
 - b. Select the **Save** function.

You will notice that the name of your visual now renders at the top of the screen.

5. The remaining customization is not mandatory but enables you to customize the visual even further:

- **Visual Style** (🖥️)
Change the visual style.
- **Sort & Limit** (⬆️)
Define how the data is sorted, aggregated, ordered and limited.
- **Filters** (🔍)
Add filters to the visual.
- **Time Bar** (🕒)
Define a time series for the visual.
- **Settings** (⚙️)
Indicate the visual's orientation, labels and style.
- **Rulers** (📏)
Customize how the X and Y gridlines appear.
- **Color** (🎨)

¹Program: SEADDS



- Change the visual's color palette.
- **Interactivity** (⚡)

Define the level of user interaction allowed.

6. Once you have completed your customization, select the **Save** function from the toolbar.
7. From the **Save Options** window, confirm your acceptance of the visual's title and name.
8. Navigate back to the **Visual Gallery** panel.

Your newly created visualization is included in the list of available visuals.

4. Design your Dashboard

You can now create your dashboard using the connection, source and visuals configured in the previous steps:

1. Open the **Embedded Analytics Designer**¹ program (*Program List > Embedded Analytics*).
2. Navigate to the **Library** panel.
3. Select the **Add Dashboard** function.

You are presented with two options:

- **Add Visual**
This lets you create a new visual on-the-fly for use within the dashboard.
- **Place Existing Visual**
This lets you pull in an existing visual from your Visual Gallery.

For the remainder of this task, we are using the **Place Existing Visual** as an example.

4. From the **Select a Visual** window, indicate which visual you want to pull onto the dashboard.

Once selected, the visual is immediately added to the dashboard canvas.

5. Add as many visuals as you require.
 - You can also re-size the visuals and move them around on your dashboard canvas.
 - Use the context menu that appears on each visual (when you select the ellipses from the visual's top right-hand corner) to customize the dashboard visuals further.
6. Once you are happy with the contents and layout of your dashboard, select the **Save** icon.
7. Navigate back to the **Library** panel.

Your newly created dashboard is included in the list of available dashboards.

Selecting the dashboard again lets you preview or edit it.



Previewing a dashboard is useful for dashboard authors to test what the end user experience will be like once the dashboard is embedded in SYSPRO.

¹Program: SEADDS

5. Embed the Dashboard in SYSPRO

The final step is to embed your newly created dashboard in SYSPRO:



SYSPRO Web UI (Avanti): Workspace

Process to follow when embedding your dashboard within a Workspace in the **SYSPRO Web UI (Avanti)**:

1. Log into SYSPRO 8 2022 (or later) using the web UI.



Ensure that you are not currently logged into a role before proceeding.

2. Select the **Customize** icon , followed by the **Design Web Views by Role** option.
3. Select the role against which you want the workspace (and its associated dashboards) to apply.
4. Once in design mode, select the **Customize** icon , followed by **Design Workspace for Role: xxx**.

Select the **New Workspace** option.


5. Indicate an applicable name for the new workspace.

The **Visual Designer¹** program is launched:

- a. Select the **Add layout section** option.
- b. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
- c. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
- d. Select the **Add Section** function.



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- e. Move the newly added dashboard card to your preferred location and size it according to your requirements.
 - f. Save the layout.
6. Exit design mode by selecting the **Customize** icon , followed by **Stop Designing by Role**.

When a user within that role next logs into the Web UI, the newly created workspace will be available for them to access.

¹Program: IMPFRZ


SYSPRO Web UI (Avanti): Program Web View

Process to follow when embedding your dashboard within a program's web view in the **SYSPRO Web UI (Avanti)**:

1. Log into SYSPRO 8 2022 (or later) using the web UI.



Ensure that you are not currently logged into a role before proceeding.

2. Open the program in which you want to embed your dashboard.
3. Select the **Customize** icon , followed by the **Design Web View** option.
4. Select the section in which you want the dashboard to appear.

A Primary layout is used in this example.

5. This launches the **Visual Designer**¹, from where you are prompted to confirm if you want to use the program's template (if an existing template applies to the program).

For the purposes of this scenario, select **Yes** to proceed.

- a. Select the **Add layout section** option.
- b. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
- c. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
- d. Select the **Add Section** function.



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- e. Move the newly added dashboard card to your preferred location and size it according to your requirements.
 - f. Save the layout.
6. Exit the program.

The dashboard card is then visible for all users when they next log into the **SYSPRO Web UI (Avanti)** and access that program.

¹Program: IMPFRZ


SYSPRO Desktop: Main Menu

Process to follow when embedding your dashboard within the main menu of the **SYSPRO Desktop** UI:

Role Based View




This is useful as it allows the dashboard context to adapt to the operator's current role.

1. Log into SYSPRO 8 2022 (or later) using the desktop client.
2. Navigate to and select the **Role View** option (from the **Customize**  menu > **Panes** section).

The **Role View** pane is then displayed within your SYSPRO desktop.

3. Enable the **Design UI Layouts** mode (*SYSPRO Ribbon bar > Administration*).
 - a. Indicate the **Role** against which you want to apply your dashboard (e.g. *Account Manager*) followed by the **Start Design Mode** option.
 - b. The **Design Mode In Progress** screen is opened. Move this screen out of the way to proceed with the next step.
4. Navigate to and select the **Design Role View** function (*SYSPRO Ribbon bar > Home > Role View > Design Role View*) so that you can design the role layout for your selected role.

The **Application Role View** window is displayed.

- a. Select the **Customize** icon , followed by the **Design Web View** option.
If a web view doesn't yet exist, you are prompted to confirm which type of web view you want to create. Select **SYSPRO Client** to proceed.
- b. This launches the **Visual Designer**¹:
 - i. Select the **Add layout section** option.
 - ii. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
 - iii. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
 - iv. Select the **Add Section** function.

¹Program: IMPFRZ



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- v. Move the newly added dashboard card to your preferred location and size it according to your requirements.
- vi. Save the layout.
- c. You are returned to the **Application Role View** window, from where you can customize the layout as per your requirements.
- d. Close the **Application Role View** window.

5. From the **Design Mode In Progress** screen, select the **Exit Design Mode** option.

When a user within that role next logs into the **SYSPRO Desktop**, the newly created role view will be available for them to select.



This is achieved by selecting the **Show Role View** option (*SYSPRO Ribbon bar > Home > Role View > Show Role View*). Operators can then change the shape, size or nature of the dashboard as they require.



System-wide View

1. Log into SYSPRO 8 2022 (or later) using the desktop client.




Ensure that you are not currently logged into a role before proceeding.

2. Navigate to and select the **System-wide View** option (from the **Customize**  menu > **Panes** section).

The **System-wide View** pane is then displayed within your SYSPRO desktop.

3. Enable the **Design UI Layouts** mode (*SYSPRO Ribbon bar > Administration*).
 - a. Select the **System-wide** option, followed by the **Start Design Mode** option.
 - b. The **Design Mode In Progress** screen is opened. Move this screen out of the way to proceed with the next step.
4. Navigate to and select the **Design System-wide View** (*SYSPRO Ribbon bar > Home > System-wide View > Design System-wide View*) so that you can design the layout system-wide.

The **Application System-wide View** window is displayed.

- a. Select the **Customize** icon , followed by the **Design Web View** option.

If a web view doesn't yet exist, you are prompted to confirm which type of web view you want to create. Select **SYSPRO Client** to proceed.

- b. This launches the **Visual Designer**¹:
 - i. Select the **Add layout section** option.
 - ii. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
 - iii. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
 - iv. Select the **Add Section** function.



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- v. Move the newly added dashboard card to your preferred location and size it according to your requirements.
- vi. Save the layout.

¹Program: IMPFRZ



- c. You are returned to the **Application System-wide View** window, from where you can customize the layout as per your requirements.
 - d. Close the **Application System-wide View** window.
5. From the **Design Mode In Progress** screen, select the **Exit Design Mode** option.

When your users next log into the **SYSPRO Desktop**, the newly created system-wide view will be available for them to select.



This is achieved by selecting the **Show System-wide View** option (*SYSPRO Ribbon bar > Home > System-wide View > Show System-wide View*). Operators can then change the shape, size or nature of the dashboard as they require.


SYSPRO Desktop: Program

Process to follow when embedding your dashboard within a program in the **SYSPRO Desktop** UI:

1. Log into SYSPRO 8 2022 (or later) using the desktop client.
2. Open the program in which you want to embed a dashboard.



If you want to design applications at **Role** level, then you must be in **Design Mode** before accessing the required program.

3. Select the **Customize** icon , followed by the **Design Web View** option.

Then indicate the section in which you want the dashboard to appear.

A Primary layout is used in this example.

This launches the **Visual Designer**¹ and displays the current layout if one exists for the program.

- a. Select the **Add layout section** option.
- b. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
- c. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
- d. Select the **Add Section** function.



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- e. Move the newly added dashboard card to your preferred location and size it according to your requirements.
 - f. Save the layout.
4. Exit the program.

The updated web view will then be available when a user next logs into that program.

¹Program: IMPFRZ


SYSPRO Desktop: Using the Application Builder

Process to follow when embedding your dashboard using the **Application Builder** program in the **SYSPRO Desktop** UI:

1. Log into SYSPRO 8 2022 (or later) using the desktop client.



Ensure that you are not currently logged into a role before proceeding.

2. Open the **Application Builder** program (*SYSPRO Ribbon bar > Administration > Customization*).
3. Select the **Customize** icon , followed by the **Design Web View** option.
If a web view doesn't yet exist, you are prompted to confirm which type of web view you want to create. Select **SYSPRO Client** to proceed.
4. This launches the **Visual Designer**¹ and displays the current layout if one exists for the program.
 - a. Select the **Add layout section** option.
 - b. From the **Configure new layout section** screen, select the **Embedded Analytics** card.
 - c. From the **Select Dashboard** section, select **Other** and then indicate the applicable dashboard you want to embed.
 - d. Select the **Add Section** function.



You can add as many layout sections as required and embed multiple visualizations or dashboards.

- e. Move the newly added dashboard card to your preferred location and size it according to your requirements.
 - f. Save the layout.
5. Customize your application as required and save your changes.
 6. Exit the program.

When your users next log into the **SYSPRO Desktop**, the newly built application will be available for them to select.

¹Program: IMPFRZ

Template Dashboard Packs

For an out of the box analytics experience within SYSPRO, the template dashboards offer pre-configured analytics experiences that cater to specific roles within your organization, providing insights into the various aspects of your business.



Not only do these template dashboards provide fully interactive workspaces for specific roles within an organization to engage with, but they also provide examples for learning how to create dashboards for embedding within SYSPRO.

Finance Dashboards

- Customer Analysis for Accounts Receivable
- Supplier Analysis for Accounts Payable
- Cashbook for Treasury Department
- Finance Manager
- General Ledger Analysis
- General Ledger Dimension Analysis

Manufacturing Dashboards

- Job Status Board
- Production Capacity Board
- Production Throughput Analysis

Distribution Dashboards

- Inventory Management Analysis
- Inventory Management Operations
- Sales Analysis
- Sales Orderbook
- Supplier Performance
- Supply Chain Analysis
- Supply Chain Operations
- WMS

System Insight Dashboards

- System Utilization



Template Utilization

When using any of the template dashboard packs, be aware of the following:

- The template dashboard packs are zipped files with a `seax` extension:
 - The naming convention for the Standard Template packs is:
`SEA_{short_name}.seax`
Where `{short_name}` indicates the unique name captured as part of the pack's meta data.
 - The standard template dashboard packs (supplied by SYSPRO) are shipped with the product and stored within the `\Base\Samples` folder.
 - Custom template packs (created by third-party developers) can be stored within the `\Work\Analytics` folder on the SYSPRO Application server (i.e. you can't export a pack to a client-side folder).



Custom packs are not copied to the `\Base\Samples` folder.

- Each dashboard pack contains the following:
 - Dashboard configuration file
 - All Business Activity Queries used by the dashboard's visuals
 - Metadata file containing details about the pack
 - PDF document with detailed information pertaining to the dashboard within the pack



Certain dashboards contain specific caveats in their use, which is explained, alongside the key metric definitions for each visualization on the dashboards.

- The **Embedded Analytics Import¹** program lets you seamlessly import the templates you require into all companies available within your SYSPRO environment.

Whereas the **Embedded Analytics Export²** program lets you export your dashboards from one SYSPRO instance to another.

- Imported dashboards are displayed in the **Library** of the **Embedded Analytics Designer³** program, with the operator that imported the pack listed as the Author for that dashboard. From there you can modify and tailor the dashboard according to your requirements.

¹Program: SEAIMP

²Program: SEAEXP

³Program: SEADDS



SYSPRO takes no responsibility for the use of these template dashboards in an organization for decision-making, reconciliation, and accounting purposes. SYSPRO provides no warranties or support in their use and every organization has unique requirements and caveats that govern their business or accounting, and as such the design of the template, and dashboards may not cater for every need based on your setup rules, configuration options and system setup.

Affected programs

The following indicates areas in the product that may be affected by implementing this feature:

Setup programs

Setup Options

SYSPRO Ribbon bar > Setup

The following options enable you to configure your SYSPRO Embedded Analytics environment:

EMBEDDED ANALYTICS (*Setup Options > System Setup > Connectivity*)

- Analytics Endpoint
- Configure

Operator Maintenance

SYSPRO Ribbon bar > Setup > Operators

The following option enables you to define a SYSPRO operator with access rights to the **Embedded Analytics Designer¹** program, from where they can design dashboards.

- Embedded analytics designer

Visual Designer

The **Embedded Analytics** card lets you embed an Embedded Analytics dashboard within any of the following:

- **SYSPRO Web UI (Avanti):**
 - Role-based SYSPRO Workspaces
 - Program web views
- **SYSPRO Desktop:**
 - Main Menu
 - Program web views
 - Application Builder
 - Application Designer

Embedded Analytics Designer

Program List > Embedded Analytics

This program lets you configure your data connections and sources for **SYSPRO Embedded Analytics**, as well as design and view browser-based business intelligence dashboards.

¹Program: SEADDS

Import programs

Embedded Analytics Import

Program List > Embedded Analytics

This program lets you import **SYSPRO Embedded Analytics** Dashboard packs (both standard and custom types) and all the associated files required to render the dashboard.

Export programs

Embedded Analytics Export

Program List > Embedded Analytics

This program lets you create and/or maintain Dashboard Packs for **SYSPRO Embedded Analytics** (both standard and custom types) by exporting the required dashboard files.

This migration capability enables you to seamlessly export your dashboard (and all its associated files) from one SYSPRO instance, for importing into another.

Query programs

Embedded Analytics Pack Details

*(Accessible from the **Details** function of the Embedded Analytics Export and Embedded Analytics Import programs)*

This program lets you view or maintain the meta data associated with a Embedded Analytics dashboard pack.

Affected business objects

The following indicates the business objects that are affected by this feature:

Query objects

Query SYSPRO Embedded Analytics Config

The **QUERY SYSPRO EMBEDDED ANALYTICS CONFIG**¹ business object returns the **SYSPRO Embedded Analytics** configuration in the **Setup Options** program.

Transaction objects

Post SYSPRO Embedded Analytics Config

The **POST SYSPRO EMBEDDED ANALYTICS CONFIG**² business object creates and updates the **SYSPRO Embedded Analytics** configuration settings within the **Setup Options** program.

¹Business object: SEAQSO

²Business object: SEATSO



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