# SYSPRO Business Activity Queries

SYSPRO 8

## **Reference Guide**

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## SYSPRO Business Activity Queries

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# SYSPRO Business Activity Queries

# Exploring

## Where it fits in?

**SYSPRO Business Activity Queries** provides a low-code dataset creation tool based on business logic that solves custom dataset requirements across a number of areas of enterprise reporting in SYSPRO.

These include:

- Business insight tiles
- Crystal Sub Reports
- Artificial Intelligence and Machine Learning Dataset Inputs
- Business Intelligence Tools
- SYSPRO Report Writer (via the Data Dictionary)
- SYSPRO OData Custom Datasets
- Customized panes

#### SYSPRO Business Activity Query Types

#### Standard queries (SSB)

These are Business Activity Queries designed and published (i.e. shipped) by SYSPRO.

- Standard Business Activity Queries are defined with a Y entry against the SysproStdBaq column within the AdmViewMaster table.
- You only view the data contained within standard Business Activity Queries (i.e. these queries are not maintainable or publishable). However, you can copy a standard SYSPRO Business Activity Query and then change the name of the copied version in order to maintain it.
- You can't export standard Business Activity Queries.

#### Custom queries

These are Business Activity Queries designed/created and published by yourself.

- Custom Business Activity Queries are defined with an N entry against the SysproStdBaq column within the AdmViewMaster table.
- You can export and import custom Business Activity Queries.



#### Data access

Once you save and publish a SYSPRO Business Activity Query, it's created within the SQL database and accessible within the business insight tiles and SYSPRO OData Feed. You can also reference it from within the SYSPRO Data Dictionary, which provides access from the SYSPRO Report Writer once the data has been imported into the Report Writer Data Dictionary.

The Data Dictionary is also used by a number of business objects available to third parties (so they can access and retrieve data for customization purposes):

- COM GENERIC FETCH<sup>1</sup>
- COM GENERIC FIND<sup>2</sup>
- COM GENERIC BROWSE<sup>3</sup>

Because the query interrogates critical business data, security and controlled access are vital to protect the business. Administrators can, therefore, define the business views of SYSPRO data and allow access to appropriate users in a controlled way.

The security access to the SQL views themselves is the same as that for the standard SYSPRO Base Tables. Therefore, any SQL user with db\_datareader permissions can retrieve data using the views themselves.

#### **Benefits**

- Reduced risk of inappropriate access to SYSPRO data.
- Increased flexibility of creating custom linked data, including custom form fields.
- SQL views no longer need to be created outside of SYSPRO (i.e. using a tool like Microsoft SQL Server Management Studio).
- Less reliance on custom SQL objects for data access (for both reporting and integrations).
- Reduced need for SQL knowledge in creating custom datasets.

## Navigation

The programs related to this feature are accessed from the **Program List** of the SYSPRO menu:

Program List > Administration > Enterprise Reporting

<sup>1</sup>Business object: COMFCH <sup>2</sup>Business object: COMFND <sup>3</sup>Business object: COMBRW



## Terminology Business Activity Query (BAQ)

**SYSPRO Business Activity Queries** are SQL views that are created in the relevant company databases and (because they are defined in SYSPRO) are recognized as data sources. They provide a view into the business data commonly used during the typical business management process. The queries are built and secured in the core ERP system and then surfaced to users via their enterprise reporting and connectivity solutions.

#### **Business insight tiles**

Business insight tiles (also called insight tiles or just tiles) are essentially SQL scripts displayed in a tile format within a SYSPRO web view. These tiles are context-driven and let you act instantly on events, facilitating informed business decisions and sound business behavior.

KPIs on tiles can be used to highlight values approaching or exceeding pre-determined objectives or thresholds. This lets you proactively keep an eye on approaching targets. These targets could be a certain value, company-wide goal or a specific target agreed for a person or a role within the organization.

#### Data source

In the context of SYSPRO Business insight tiles and SYSPRO Business Activity Queries, a data source can be considered as one of the following:

- SYSPRO base table (e.g. InvMaster)
- SYSPRO custom form table (e.g. InvMaster+)
- SYSPRO Business View
- User defined base table (i.e. any base table in the current database that is not part of the standard SYSPRO database)
- User defined custom form table (i.e. any base table defined with a trailing + sign that doesn't form part of the standard custom table definitions)
- User defined views (i.e. any view in the company database that is not defined as a SYSPRO Business View)

#### OData

OData (i.e Open Data Protocol) is an ISO/IEC approved, OASIS standard that defines a set of best practices for building and consuming RESTful APIs. It's a REST-based protocol for querying and updating data. It is built on standardized technologies such as HTTP, Atom/XML, and JSON and is different from other REST-based web services in that it provides a uniform way to describe both the data and the data model.



OData helps you focus on your business logic while building RESTful APIs without having to worry about the various approaches to define request and response headers, status codes, HTTP methods, URL conventions, media types, payload formats, query options, etc.

It also provides guidance for tracking changes, defining functions/actions for reusable procedures and sending asynchronous/batch requests.

The OData metadata (a machine-readable description of the data model of the APIs) enables the creation of powerful generic client proxies and tools.

OData is considered to be a flexible technology for enabling interoperability between disparate data sources, applications, services and clients.



Visit https://www.odata.org for more information.

#### **SQL** View

In SQL, a view is a virtual table whose contents are defined by a query. Like a table, a view consists of a set of named columns and rows of data.

Unless indexed, a view does not exist as a stored set of data values in a database. The rows and columns of data come from tables referenced in the query defining the view and are produced dynamically when the view is referenced.

A view acts as a filter on the underlying tables referenced in the view. The query that defines the view can be from one or more tables or from other views in the current or other databases.

Examples of what views can be used for:

- To focus, simplify and customize the perception each user has of the database.
- As security mechanisms by letting users access data through the view, without granting the users permissions to directly access the underlying base tables of the view.
- To provide a backward compatible interface to emulate a table that used to exist but whose schema has changed.

#### WYSIWYG (What You See Is What You Get)

WYSIWYG is a system in which editing software allows content to be edited in a form that resembles its appearance when printed or displayed as a finished product.



## Starting

## Prerequisites

To use this feature, your SQL Admin login must either be a database owner or a member of the DBO role so that they have sufficient permissions to CREATE, ALTER and DROP views in SQL across all your company databases. This ensures that SYSPRO Business Activity Queries are created consistently across all companies so that they can be utilized by entities such as the Report Writer and SYSPRO OData.

Microsoft defines these permissions as follows:

- **Create view** Requires CREATE VIEW permission in the database and ALTER permission on the schema in which the view is being created.
- Alter view To execute ALTER VIEW (at a minimum) ALTER permission on OBJECT is required.
- Drop view Requires CONTROL permission on the view, ALTER permission on the schema containing the view, or membership in the db\_ddladmin fixed server role.



# Solving

## FAQs

#### Creation and maintenance Can I define a custom column for the SYSPRO Business Activity Query?

Yes. Using the {custom} option within the **Columns** pane of the **Business Activity Query Builder** program, you can define free-format SQL snippets (up to 3,000 characters) that will be built into the SQL statement for the custom form definition.

Don't include any top-level aggregations or the column alias within the custom column definition snippet. You can rather define these in the **Aggregate** and **Alias** columns of the **Columns** listview.

#### Can I define a custom WHERE or JOIN clause for the SYSPRO Business Activity Query?

Yes. If the standard condition entries available in the Where or Join clause definition of the **Business Activity Query Builder** program don't cover what you require, then you can select the **Custom** function to enter a free-format SQL expression of up to 3,000 characters.

#### How do I remove a data source from the SYSPRO Business Activity Query?

You can remove a data source from the **Data Sources** listview of the **Business Activity Query Builder** program by highlighting the line and selecting the **Delete** toolbar function (or by pressing DEL on your keyboard).

If you delete a data source that has other data sources linked to it, those tables are also removed. As well as any columns associated with these data sources.

An error is displayed if any of the data sources being deleted are referenced in either the Join or Where clauses. In this scenario, you must amend the clauses to remove the references *before* you can remove the data source.

#### What happens if I change the Alias on a data source?

If you change an alias on a data source in the **Business Activity Query Builder** program (e.g. changing SorMaster to SM) then the system searches through both the Join and Where clauses and replaces the applicable entries with the new alias. However, if you have a custom join within the SYSPRO Business Activity Query, the system only replaces the aliases if they are enclosed in square brackets (e.g. Entries defined as [SorMaster] will be replaced with [SM]).



#### What restrictions apply to custom SQL statement column calculations?

The SYSPRO architecture supports a maximum numeric column size of 20 integers and 6 decimals. Therefore, its quite easy for the implied result to exceed one or both of these limits when a calculation is defined in a SQL statement, as often these are calculated according to the maximum value (i.e. 38 digits).

An error message similar to the following is displayed when you attempt to view the data, if you create a SQL statement with calculated columns that exceeds these limits:

Extended SQL Server Information X
An unexpected message has been returned from SQL Server.
Message: [SYSPRO]Column 'OnHandValue' is larger than the maximum number of integers supported (20). Verify the size of the column using the SQL diagnostic program IMPDG6.
If you are a developer and the column is a calculated column use a construct similar to CONVERT(DECIMAL(14,2),column) as appropriate to ensure that the maximum size is not exceeded.
SQL statement: SELECT StockCode, AVG(QtyOnHand) as AverageOnHand, SUM(QtyOnHand * UnitCost) as OnHandValue FROM [DS001_CMP_EDU1_800][InvWarehouse] AS [InvWarehouse] GROUP BY StockCode
Sqlstate: 00000
Show in Notepad Help Close
i SQL Server name:

To overcome this, you need to wrap the calculation in either a CAST or CONVERT function, as per the sample SQL statement below:

SELECT							
	cockCode,						
CA	AST(AVG(Qty	OnHand) as	<pre>decimal(20,6)</pre>	) as Aver	ageOnH	and,	
CC	)NVERT(deci	mal(20,6),	SUM(QtyOnHand	* UnitCos	t)) <mark>as</mark>	OnHandVa.	lue
FROM Invb	larehouse						
GROUP BY	StockCode						



#### Publication

# How does the SYSPRO Business Activity Query appear in SQL once published?

The SYSPRO Business Activity Query's header block within SQL contains the following information:

- Name
- Description
- View version and database version
- Which operator created the view and when
- Which operator last updated the view and when

There are no locking hints defined within the view (e.g. NOLOCK) as a view relies on lock inheritance (i.e. the lock at the parent scope is inherited by all resources within that scope). This means that you should define your lock hint when you submit your SELECT statement for the view.

The following is a sample definition of a SYSPRO Business Activity Query published in SQL (based on the requirement to view the sales order book by customer):

```
/*
SYSPRO Business Activity Query
              bq_SalesOrderBook
Name:
Description: Sales order book by customer
Version:
              001( 8.0.0.0028)
              ADMIN
Created by:
Date created: 2021/08/19 10:22
Updated by:
              ADMIN
Date updated: 2021/08/19 10:22
*/
CREATE VIEW [dbo].[bq_SalesOrderBook] AS
/*BeginSelect*/
SELECT
     [ArCustomer].[Customer] AS [Customer]
    ,[ArCustomer].[Name] AS [Name]
    ,[SorMaster].[SalesOrder] AS [Sales order]
    ,[SorMaster].[OrderDate] AS [Order date]
    ,[SorDetail].[MStockCode] AS [Stock code]
    ,[SorDetail].[MStockDes] AS [Stock description ]
    ,[SorDetail].[MWarehouse] AS [Warehouse]
    ,[SorDetail].[MOrderQty] AS [Order Qty]
    ,[SorDetail].[MShipQty] AS [Ship Qty]
    ,[SorDetail].[MBackOrderQty] AS [Backorder Qty]
    ,CASE WHEN [SorDetail].[LineType] = '1' THEN 'Stocked' ELSE 'Non-stocked' END AS [Line type]
FROM [ArCustomer] AS [ArCustomer]
INNER JOIN [SorMaster] AS [SorMaster] ON ([ArCustomer].[Customer] = [SorMaster].[Customer] AND
                                          [SorMaster].[ActiveFlag] = '' AND
                                                                         '0')
                                          [SorMaster].[DocumentType] =
INNER JOIN [SorDetail] AS [SorDetail] ON ([SorMaster].[SalesOrder] = [SorDetail].[SalesOrder] AND
                                          ([SorDetail].[LineType] =
                                                                     '1' OR
                                                                    '7') AND
                                          [SorDetail].[LineType] =
                                          ([SorDetail].[MShipQty] <> 0 OR
                                          [SorDetail].[MBackOrderQty] <> 0))
```

/\*EndSelect\*/



#### Auditing

# Where can I view an audit of the SYSPRO Business Activity Queries published to SQL?

When a SYSPRO Business Activity Query is published to SQL (i.e. the view is created or altered in the relevant SQL database) an audit entry is created within the AdmViewAudit table for each company in which the view has been created.

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
SaveDateTime	Date and time saved	datetime
VersionView	Version for published view	decimal(6,0)
DatabaseVersion	Database version when published	varchar(20)
Operator	Operator code	varchar(20)
MaintFlag	Function	char(1)

Therefore, the AdmViewAudit table holds the following information:

In addition to this auditing capability, the details of the SYSPRO Business Activity Query published (i.e. the definition) are held within the following tables:

- AdmViewMasterPub
- AdmViewTablesPub
- AdmViewColumnsPub



#### Where is SYSPRO Business Activity Query information stored in SQL?

The following tables associated with the **SYSPRO Business Activity Queries** feature are retained within the system database and are defined as MAX tables (i.e. they don't have associated file handlers and are only accessible via optimized SQL):



The *company* ID in these tables (with the exception of the AdmViewAudit table) is not set, as the SYSPRO Data Dictionary is company agnostic.

#### Admin Business View Master

AdmViewMaster is the header (or control) table for SYSPRO Business Activity Queries and contains the following information:

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
Description	Description of the view	varchar(100)
PrimaryDataSource	Primary data source	varchar(19)
ManualEntry	Y - Hand crafted SQL statement	char(1)
Published	Y - View created in SQL	char(1)
Available	Y - View available for use	char(1)
DistintValues	View is defined to return	char(1)
ТорТуре	Top expression required	char(1)
TopNum	Number in TOP expression	decimal(6,0)
SqlWhere	Where expression	varchar(max)
SqlStatement	Stored SQL statement	varchar(max)
VersionView	Version for published view	decimal(6,0)
FileCode	File code for data dictionary	varchar(6)
SysproStdBaq	Standard SYSPRO BAQ	char(1)

#### Admin Business View Tables

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AdmViewTables contains the data source(s) information that is used in the SYSPRO Business Activity Query and contains the following information:

This table only holds a single dummy entry if the view is hand-crafted (i.e. custom).

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
TableSequence	Sequence of tables	decimal(3,0)
DataSource	Data Source	varchar(19)
DataSourceAlias	Data source alias	varchar(19)
Description	Data source description	varchar(40)
DatabaseFlag	Company/database flag	char(1)
JoinType	SQL Join type	char(1)
ParentSequence	Parent data source	decimal(3,0)
SqlJoin	SQL join condition	varchar(max)

#### Admin Business View Columns

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AdmViewColumns contains the column information to be retrieved when using the SYSPRO Business Activity Query and contains the following information:

This table is populated by the column names/aliases that are defined in the statement if the view is hand-crafted (i.e. custom).

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
TableSequence	Sequence of tables	decimal(3,0)
ColumnSequence	Sequence of columns	decimal(3,0)
ColumnName	Column	varchar(30)
ColumnAlias	Column alias	varchar(30)
Description	Column Description	varchar(35)
AlphaNumericDate	Field type flag	char(1)
ColumnDataType	SYSPRO data type	varchar(18)
SqlDataType	SQL data type e.g. varchar(10)	varchar(16)
AggType	Aggregation types	varchar(10)
OrderSeq	Order by sequence	decimal(2,0)
OrderAscDsc	Order by sequence	char(1)
CustomColumn	SQL Custom column definition	varchar(max)
CustomAlpNumDate	Field type if a custom column	char(1)



#### Admin Published Business View Master

When a SYSPRO Business Activity Query is published to SQL, the entries are copied from the relevant definitions tables to AdmViewMasterPub (i.e. equivalent published table). This is then used to hold the information around the table based on what is actually in SQL.

Therefore, the AdmViewMasterPub table holds the following information:

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
VersionView	Version for published view	decimal(6,0)
Description	Description of the view	varchar(100)
PrimaryDataSource	Primary data source	varchar(19)
ManualEntry	Y - Hand crafted SQL statement	char(1)
Published	Y - View created in SQL	char(1)
Available	Y - View available for use	char(1)
DistintValues	View is defined to return	char(1)
ТорТуре	Top expression required	char(1)
TopNum	Number in TOP expression	decimal(6,0)
ManualWhere	Y - Manual condition	char(1)
SqlWhere	Where expression	varchar(max)
SqlStatement	Stored SQL statement	varchar(max)
FileCode	File code for data dictionary	varchar(6)
SysproStdBaq	Standard SYSPRO BAQ	char(1)

Admin Published Business View Tables

AdmViewTablesPub contains the details of the data sources used in the published SYSPRO Business Activity Query:

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
VersionView	Version for published view	decimal(6,0)
TableSequence	Sequence of tables	decimal(3,0)
DataSource	Data source	varchar(19)
DataSourceAlias	Data source alias	varchar(19)
Description	Data source description	varchar(40)
DatabaseFlag	Company / database flag	char(1)
JoinType	SQL Join type	char(1)
ParentSequence	Parent data source	decimal(3,0)
SqlJoin	SQL join condition	varchar(max)

#### Admin Published Business View Columns

AdmViewColumnsPub contains the details of the columns available in the published SYSPRO Business Activity Query.

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This table is used to populate the SYSPRO Data Dictionary for use.

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
VersionView	Version for published view	decimal(6,0)
TableSequence	Sequence of tables	decimal(3,0)
ColumnSequence	Sequence of columns	decimal(3,0)
ColumnName	Column	varchar(30)
ColumnAlias	Column alias	varchar(30)
Description	Column Description	varchar(35)
AlphaNumericDate	Field type flag	char(1)
ColumnDataType	SYSPRO data type	varchar(18)
SqlDataType	SQL datatype e.g. varchar(10)	varchar(16)
AggType	Aggregation types	varchar(10)
OrderSeq	Order by sequence	decimal(2,0)
OrderAscDsc	Order by sequence	char(1)
CustomColumn	SQL Custom column definition	varchar(max)
CustomAlpNumDate	Field type if a custom column	char(1)



#### Admin Business View Audit

When a SYSPRO Business Activity Query is published to SQL (i.e. the view is created or altered in the relevant SQL database) an audit entry is created within the AdmViewAudit table for each company in which the view has been created.

Therefore, the AdmViewAudit table holds the following information:

Column	Description	DataType
Company	Company where view is defined	char(4)
SchemaName	Schema where view is defined	varchar(20)
ViewName	View name	varchar(30)
SaveDateTime	Date and time saved	datetime
VersionView	Version for published view	decimal(6,0)
DatabaseVersion	Database version when published	varchar(20)
Operator	Operator code	varchar(20)
MaintFlag	Function	char(1)



#### Exporting and Importing

# How do I export Business Activity Queries and import them into another environment?

To export published Business Activity Queries and then import them into another SYSPRO environment, proceed as follows:

- 1. Open the **Business Activity Query Export** program (*Program List > Administration > Enterprise Reporting*):
  - a. Using the check-boxes withing the selection column, indicate which Business Activity Queries you want to export.
  - b. Select the **Export Selected Queries** toolbar function.
  - c. From the **Export BAQ Target** window that is displayed, indicate to where you want to export the files; either as single files or consolidated within a ZIP file.
  - d. Select the **Export** toolbar function.
  - e. A confirmation message is displayed, from where you can confirm the export.

The program is then automatically closed and a toast notification is displayed indicating the export location.

- 2. Open the **Business Activity Query Import** program (*Program List > Administration > Enterprise Reporting*):
  - a. From the **Import BAQ Source** window that is displayed, indicate from where you want to import the files.
  - b. Select the **Import** toolbar function.

The **Business Activity Queries** listview is then displayed and populated with details of the files to be imported.

- c. Using the check-boxes withing the selection column, indicate which Business Activity Queries you want to import.
- d. Select the Import Selected toolbar function.
- e. The Companies to Publish View window is displayed if you have multiple companies in your SYSPRO environment and selected to publish the SYSPRO Business Activity Queries after importing them (i.e. you enabled the Publish BAQ's to SQL option of the Import BAQ Source window).
  - i. Indicate to which companies you want to import the SYSPRO Business Activity Queries.



ii. Select the **Continue** toolbar function.

The program is then automatically closed and a toast notification is displayed confirming the import.

#### Why can I only export published Business Activity Queries?

The reason you can only export SYSPRO Business Activity Queries that have been published to the current system is to ensure that the BAQ is valid and performs correctly as a SQL view.



#### Business insight tiles

#### How do I create a new text-type business insight tile?

You can either create a new text-type business insight tile from scratch, or copy an existing one and then change the tile details.

In this example, we are concentrating on creating a new text-type business insight tile:

- 1. Open the **Insight Tile Definition** program (SYSPRO Programs > Administration > Enterprise Reporting).
- 2. To create a new tile definition, select the **New Tile** function.

The **Tile Builder** program is displayed:

- a. From the **New Tile** window, configure the following tile details and select **OK**:
  - Tile type select Text



You can only select the tile type if you are creating a new tile, as it is inherited from the copied tile.

- Tile description
- File name
- b. From the **Tile Properties** pane, configure the following sections:
  - Tile header and parameters

In the *SYSPRO Web UI (Avanti)* version, the **Configure parameters** link forms part of the **Tile header** section; whereas in the *SYSPRO Desktop* version, the parameters can be configured at the **Parameters** section.

- Summary tile
- Tile preview simulated values

The variables will be replaced at runtime using the output of the tile summary SQL script.

**()** This functionality is only available in the *SYSPRO Desktop* version.

#### c. Configure your SQL script:

 Select the Edit Tile Summary function to configure the SQL script that is used to render the summary tile values – including the main tile value, together with optional subtitle and footer values.



Or

- Select the Edit Tile Detail function to configure the SQL script that is used to render the column values of the detail listview. These values are displayed when clicking on the tile to zoom into the details.
- You can use the **Edit Tile Summary** option to generate the SQL statement using a simple-to-use interface, or you can use the **Edit Tile Detail** option to define a custom SQL script which provides more flexibility when presenting sophisticated information.

Select the **Validate SQL and Close** function to validate and save the SQL script, and return to the **Tile Builder** program.

- d. Preview the tile in the **Tile Builder** program.
- e. Select the **Save and Close** function to return to the **Insight Tile Definition** program.
- 3. Assign KPIs by selecting the **Add** hyperlink of the applicable column in the **Tiles** listview.

Once the business insight tile has been created, it can be assigned to a workspace using the **Visual Designer**<sup>1</sup> program.

#### How do I deploy a business insight tile?

 Select the Design Web View (or Edit Web View) option from the Customize and control this application icon (\*).

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This icon is available on the toolbar of the main SYSPRO window, as well as on each SYSPRO program's toolbar.

- 2. From the **Visual Designer1** program, select the **Add layout section** function.
- 3. From the **Configure new layout section** window, select **Tile Section**.
- 4. Optionally enter a **Section title** at the **Widget title** placeholder and assign an icon to the tile if required.
- 5. Select the **Add section** function.
- 6. Click in the **Add tile** block (designated by the 🔒 icon).

A list of KPI and Metric categories are displayed.



The number of available insights are indicated by a number in brackets alongside each tile category.

- 7. Drill down into the relevant category and select the tile you want to deploy.
- 8. (Optional) Define the following for the tile:
  - Width
  - Text
  - Tile background color
  - Icon
- 9. Select the **Add tile** function to assign the tile to the current layout section.

Continue adding tiles to the current layout section or to a new layout section.

10. Select Save and Exit.

Your tile will be displayed in the web view, immediately showing the appropriate insight information.



#### Business Activity Queries in custom panes

# How can I display the data returned by a business activity query in a custom pane?

Follow these steps to create a customized pane that displays a listview of the data returned by a business activity query.

#### In the SYSPRO Desktop:

- 1. Launch the **Customized Pane Editor** program by right-clicking the heading of a docking pane and selecting the **Customized Pane** > **New** option.
- 2. At the **Object** type field, select **Business Activity Query**.
- 3. Select the datasource at the **Views** field.
- 4. You can view the data on the custom listview in the **Preview** pane.
- 5. Select **Save and close** to save your changes and return to the program from which you launched the **Customized Pane Editor**.

The new customized pane is displayed as a standard listview in the program.

6. You can use hyperlinks in the listview data, add, remove and sequence columns, sort and page through data, and right-click on the column headings for more options.

#### In the SYSPRO Web UI (Avanti):

- 1. Launch the program where you want to add the customized pane.
- 2. Select **Customize Application** from the **gear** icon.

The **Customize Application** window is displayed.

- 3. Select the **Customized Components** option.
- 4. Click on Add your own component.

The **Customized Pane Editor** is displayed.

#### 5. At the **Object** type field, select **Business Activity Query**.

- 6. Select the datasource at the **Views** field.
- 7. Save your changes.
- 8. To add the customized pane to web view, select **Design Web View** from the **gear** icon.

#### The **Visual Designer<sup>1</sup>** is displayed.

9. Select Add layout section.

The **Configure new layout section** window is displayed.

10. Select **Grid list**.

#### <sup>1</sup>Program: IMPFRZ



Select the customized pane you just created and click on **Add section**.

You will return to the program for which you wanted to add the customized pane and the new customized pane is displayed as a standard listview in the program.

11. You can use hyperlinks in the listview data, add, remove and sequence columns, sort and page through data, and right-click on the column headings for more options.

A customized pane that uses a business activity query can also be designed for a role.

# Using

## Process





#### **Creating SYSPRO Business Activity Queries**

The following describes how to create a new SYSPRO Business Activity Query:

- 1. Open the **Business Activity Query Builder** program (*Program List > Administration > Enterprise Reporting*).
- 2. Within the **View** toolbar field:

Indicate the unique name for the SYSPRO Business Activity Query.

FOR EXAMPLE:

bq\_ActiveJobs

You can enter up to 30 alphabetic, numeric or underscore characters for the view name but it must be prefixed with **bq**\_ (i.e. the standard prefix for a SYSPRO Business Activity Query). However, the system automatically adds this prefix if you don't include it with your entry.

3. Within the View Properties pane, enter the following fields:

Description

Indicate a description for the SYSPRO Business Activity Query.

FOR EXAMPLE:

A list of active jobs in SYSPRO

Primary data source

This indicates the 'Anchor' data source around which the SYSPRO Business Activity Query is built (i.e. the main data source from which any linked data sources will be defined).

FOR EXAMPLE:

WipMaster

You can search for this by selecting the **Select data source** function. This launches the **Data Sources** program from where you can select the main data source from the **Data Sources** pane.

You can use the CTRL+F keyboard shortcut to search for a particular entry when running the program within the **SYSPRO Desktop** version.

Once you select the main data source, you are returned to the **Business Activity Query Builder** program.

#### (Optional) TOP clause and TOP number

This lets you specify the number of rows (or percentage of data) to return on the dataset.

This is useful on large data sets in that it restricts the amount of data returned.

#### (Optional) Distinct values

This lets you remove any duplicate values from the dataset and return unique rows only.

#### 4. (Optional) Within the Data Sources pane, indicate any linked data sources required:

This isn't required if you are only retrieving information from a single source.

Once the **Primary data source** has been entered, it's loaded as the first entry in the **Data Sources** listview. You can then use the data source's hyperlink to indicate additional SQL tables that must be linked to the selected data source.

#### FOR EXAMPLE:

Primary data source: WipMaster

Linked data source: WipJobClass

After you select a linked data source, the system automatically creates the database table connection to join the information between these sources (i.e. the link between the parent and selected data source is automatically built based on the links defined in the SYSPRO data dictionary).

If the data source selected has no standard link to the parent data source, then you must define the link.

You may also want to refine the link information (e.g. limit job types).

When using the *SYSPRO Desktop*, you can optionally change the sequence of the data sources (and columns) by dragging an entry up and down within the grid (i.e. you can't drag and drop within the *SYSPRO Web UI (Avanti)*).

However, take care when doing this as the data source sequence is important because SQL works in a top down sequence when validating join information.

5. Within the **Columns** pane, indicate the table columns that you want returned in the SYSPRO Business Activity Query:



Select the applicable data source (alias) in which the columns that you require reside.

Select {custom} if you wish to define a custom column (e.g. complex maths formulas and CASE statements). The **Edit** hyperlink then opens the **Custom Column** window from where you can define the custom SQL statement for the column details.

#### Columns

Enter the column you want to include from the data source. Alternatively, select the browse function to select multiple database columns at once.

#### FOR EXAMPLE:

Primary data source: WipMaster

Columns: Job | JobDescription | JobClassification | JobType | StockCode | Customer | Complete | QtyToMake | QtyManufactured

Repeat this process for each of the linked data sources to ensure that all related column information is included for the SYSPRO Business Activity Query.

#### FOR EXAMPLE:

Linked data source: WipJobClass

**Columns:** ClassDescription

6. *Optional...* Define a WHERE clause:

Defining a WHERE clause against the result set is useful as it limits the dataset from returning unnecessary data.

a. From the **View Properties** pane, select **Edit SQL where clause** within the **WHERE clause** field.

This opens the **Where Clause** pane from where you can define the conditions for the SQL select statement to return rows with distinct column values.

b. Enter the following fields as required for your clause:



Select the opening brackets required.

FOR EXAMPLE
– = none
( = one
( ( = two

#### Dts1

Select the applicable data source (or {literal} entry) from the drop-down.

#### Column/Literal 1

Enter (or browse for) the column or literal to be compared.



Literals must be enclosed in single quotes if alphanumeric.

#### Condition

Select the condition required:

- = equal
- <> not equal
- < less than</p>
- > greater than
- <= not greater than</p>
- >= not less than
- Like

#### Dts2

Select the applicable second data source (or {literal} entry) from the drop-down.

#### Column/Literal 2

Enter (or browse for) the column or literal to compare against.

If you are using a LIKE condition, literals must be set with percentage signs.

#### FOR EXAMPLE:

'Bob%' = the entry must start with Bob

'%Bob%' = the entry must contain Bob

'%Bob' = the entry must end with Bob

#### Close

Select the closing brackets required.

**For example:** - = none ) = one )) = two

#### And/Or

If required, select And or or to continue the conditions.

#### FOR EXAMPLE:

To ensure that the results only include uncompleted jobs:

- Open: -
- Dts 1: WipMaster
- Column/Literal 1: Complete
- Condition: <>
- Dts2: {Literal}
- Column/Literal 2: 'Y'
- Close: -
- And/Or: -



7. Select the **Validate SQL** function.

This passes the statement to SQL for validation in the context of creating the view (i.e. it emulates creating a view in SQL).

This is important as it ensures that the statement to be applied doesn't contain invalid statements (e.g. INSERT, UPDATE, DELETE, TRUNCATE, etc.).

This validation is performed in the context of the current company and not across all companies where the SYSPRO Business Activity Query is to be published. Therefore, if your view contains a custom form column that is defined within the current company, but not within the other companies' databases, then the statement will only be valid in the current company when published (i.e. this can result in a failure during the publishing process to other companies).

8. *Optional...* Select the **Preview** toolbar function.

This lets you preview the data that will be returned before committing any changes to the database or creating the actual SYSPRO Business Activity Query.

The **SQL Statement** pane is populated based on your selections once you close the preview.

9. Select the **Save and Publish** function.

This saves the SYSPRO Business Activity Query and creates (or alters) the SQL View within the SQL Databases.

During the publishing process, you are prompted to confirm if you want to make the view available for use in SYSPRO. If you select yes, the **Available to use** property of the **View Properties** pane is automatically enabled. The SYSPRO Business Activity Query is then immediately accessible within business insight tiles and SYSPRO Data Dictionary.



#### Publishing SYSPRO Business Activity Queries

The following process occurs when you complete the SYSPRO Business Activity Query's definition and select the **Save and Publish** function:



To ensure successful publishing across all required companies, the tables and columns referenced by the SYSPRO Business Activity Query must exist in all the company databases that you want to publish the view to.

1. The **Companies to Publish View** window is displayed if the SYSPRO environment has multiple companies, from where you can indicate the companies in which the view must be accessible.

Considerations:

- The SYSPRO Business Activity Query is always published to the current company.
- For changes to an existing SYSPRO Business Activity Query, the selected entries default to the companies in which the view was previously published.
- If you deselect a company in which an existing view was previously published, then the view is deleted from that company's SQL database.
- 2. The system validates the SQL statement within the context of the current company to ensure that it doesn't contain invalid statements (e.g. INSERT, UPDATE, DELETE, TRUNCATE, etc.).



The publishing process halts and the relevant error message is displayed if this validation fails for any reason.

- 3. The definition of the SYSPRO Business Activity Query is saved to the relevant SQL tables.
- 4. You are prompted to confirm if you want to make the view available for use in SYSPRO.

If you select yes, the **Available to use** property of the **View Properties** pane is automatically enabled and the SYSPRO Business Activity Query is accessible within business insight tiles and SYSPRO Data Dictionary once the publish process has completed.

- 5. The SYSPRO Business Activity Query is created (or altered if it already exists) against the current company.
- 6. If the publishing process is successful, the version along with the published and available flags are updated within the Admin Business View Master table (AdmViewMaster).
- 7. A copy of the view's definition is written to the following SQL tables:



- Admin Published Business View Master (AdmViewMasterPub)
- Admin Published Business View Tables (AdmViewTablesPub)
- Admin Published Business View Columns (AdmViewColumnsPub)
- Admin Business View Audit (AdmViewAudit)
- 8. When publishing to multiple companies, the SYSPRO Business Activity Query is built in the context of each company (considering the collation, shared inventory, shared general ledger, etc.) and is published accordingly.

If the publication fails against a particular company, then the system ignores that company and moves onto the next company for publication.

This can occur if objects (e.g. custom form columns) are not defined in within that particular company.

 Once all required companies have been processed, the SYSPRO Business Activity Query is added (or updated) against the SYSPRO Data Dictionary for use within applications (such as the Report Writer or business objects like COM GENERIC FETCH<sup>1</sup> or COM GENERIC BROWSE<sup>2</sup> ).



## Supported Variables in BAQ Statements

You can define your queries using variables as opposed to actual values.

This enables you to define a SYSPRO Business Activity Query in one environment (e.g. where shared Inventory and General Ledger is not in use) and then import it into an environment where one or both are used.

The following indicates the variables that are supported within SYSPRO Business Activity Query statements:

Variable	Description
\${Company}	Company ID (e.g. 'EDU1')
\${CompanyName}	Company name
\${CompanyReference}	Company reference
\${CompanyDb}	Company database
\${SharedInventoryDb}	Shared Inventory database
\${SharedGlDb}	Shared General Ledger database
\${SystemDb}	System database



These variables are then replaced for each company at the time of publishing to Microsoft SQL Server.

The following indicates a sample SQL script using the above variables:

```
${Company} - is part of the join on GenMaster. This will be replaced by the current company when published to SQL
${SharedInventoryDb}
SELECT
        [InvJournalCt1].[YearPost] AS [YearPost]
        ,[InvJournalCt1].[MonthPost] AS [MonthPost]
        ,[InvJournalCt1].[Warehouse] AS [LedgWarehouse]
        ,[InvJournalCt1].[LedgWarehouse] AS [LedgWarehouse]
        ,[InvJournalCt1].[Operator] AS [Operator]
        ,[AdmOperator].[Name] AS [Operator]
        ,[GenMaster].[Description] AS [Udg_Desc]
        ,[InvJournalCt1] [Description] AS [Ldg_Desc]
FROM [InvJournalCt1] AS [InvJournalCt1]
LEFT JOIN [${SystemDb}]..[AdmOperator] AS [AdmOperator] ON ([InvJournalCt1].[Operator] = [AdmOperator].[Operator]
COLLATE DATABASE_DEFAULT)
LEFT JOIN [${SharedGlDb}]..[GenMaster] AS [GenMaster] ON ([GenMaster].[Company] COLLATE DATABASE_DEFAULT
        = '${Company}' AND [GenMaster].GlCode] COLLATE DATABASE_DEFAULT = [InvJournalCt1].[LedgWarehouse] = [InvWhControl].
LEFT JOIN [${SharedInventoryDb}]..[InvWhControl] AS [InvWhControl] ON ([InvJournalCt1].[Warehouse] = [InvWhControl].
[Warehouse] COLLATE DATABASE_DEFAULT)
```



## Affected programs

The following indicates areas in the product that may be affected by implementing this feature:

#### Setup programs

Business Activity Query Builder

Program List > Administration > Enterprise Reporting

This program lets you manage SYSPRO Business Activity Queries (i.e. defined SQL views for information retrieval and custom reporting).

#### **Export programs**

Business Activity Query Export

Program List > Administration > Enterprise Reporting

This program lets you export published SYSPRO Business Activity Queries for importation into other SYSPRO environments.

#### Import programs

Business Activity Query Import

Program List > Administration > Enterprise Reporting

This program lets you import and publish SYSPRO Business Activity Queries.

#### **Query programs**

SYSPRO Data Viewer

#### Accessible from the **View data** function of the **Details** column in the **Data Sources** pane of the **Data Sources** program

This program lets you view the data contained within a selected data source and is dynamically built based on the data source (e.g. InvMaster) or SQL SELECT statement it receives from the calling program.

#### **Browse programs**

Data Sources

## Accessible from the **Select data source** function of the **Primary data source** field (or when browsing for linked data sources or columns) within the **Business Activity Query Builder** program

This program lets you view all data sources available within the current SYSPRO company, as well as select an applicable data source or column when creating a Business insight tile or SYSPRO Business Activity Query.

## **L'**SYSPRO<sup>®</sup>

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