# Differences between Desktop and Web Clients

## SYSPRO 8

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## SYSPRO User Interfaces

## Desktop



The SYSPRO Windows Application provides full solution capabilities to heavy day-to-day users and is best suited to high-volume transaction processing.

It is also the most common method of interacting with SYSPRO.

## Web



SYSPRO's Web Browser interface is a visually rich, minimalist user interface accessible via a web browser and doesn't require any installation on the Windows desktop or device.

Access to certain solution features and capabilities are limited.

## Mobile

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SYSPRO's Mobile interface is a device agnostic mobile solution (designed specifically for use on mobile devices) and is capable of providing insightful summary business information.

The mobile app is useful for inquiring and transacting in SYSPRO whilst working remotely.

## Differences between Desktop and Web Clients

The user interface of the **SYSPRO Web Client** has been developed to provide a fully immersive Web experience for SYSPRO.

Consequently, some of the functionality and operator interaction with the SYSPRO client differs between the *SYSPRO Desktop Client* and *SYSPRO Web Client* environments.

This article details the current differences that exist between the Desktop and Web environments.

### Feature Differences

The following features are not supported currently within the **SYSPRO Web Client**:

- Product Configurator
- Workflow Designer
- Quotation Multi Offer Support
- Scheduler

### **Functionality Differences**

The following functionality is not currently supported within the Web Client:

#### Administration

- Company Creation
- License Maintenance
- Business Object Configuration
- Role Management: Copying single actions or field settings

#### **AR Customer Query**

Show Statements

#### Integration

Outlook Calendar

#### Functions

- Stock Code Interchange
- GL Structure Entry

#### Reporting

- Financial Report Writer Designer
- Basic Report Writer Designer and Viewer
- Crystal Report Designer
- Report Control Maintenance
- Report Templates:
  - <sup>a</sup> Maintenance
  - <sup>
    ■</sup> Importing and Exporting
- Reports:
  - <sup>•</sup> Importing and Exporting
- Menu Maintenance
- Add Other Menu Item

#### Sales Order Entry Express

Custom Form Entry within Grid

### **UI Differences**

#### **Field Display**

The **SYSPRO Web Client** has been designed with the intention to produce a clean, uncluttered user interface and provide the flexibility to add and remove fields as required.

Therefore, not all fields that are displayed by default in the **SYSPRO Desktop Client** are automatically displayed in the **SYSPRO Web Client**. However, all available fields can be added to the web page via customization, if required.

As such, all web pages are customizable, and either the original view or a blank view can be used as the starting point for making customizations.

Once a page has been customized, any future deployed changes to those pages will require amending to add additional fields, whether these fields have been added as custom form fields in SYSPRO or added through enhancements to the product.

#### Customization

Most customizations made within the **SYSPRO Desktop Client** are dynamically displayed within the **SYSPRO Web Client**.

The following indicates the few customization capabilities that are not yet available within the *syspRO Web Client*:

- Espresso Menu Design
- Predictive Search Layout
- VB Script Events:
  - Focus Change
  - <sup>a</sup> Button Click
- Grids:
  - Freeze Columns
  - <sup>a</sup> Group Totals
- Form Actions:
  - <sup>a</sup> Link to Key Fields
  - <sup>a</sup> Adding button to a form
- Context Menu items can't be selected for modification within the VBScript Editor
- Certain form field properties are not available for modification within the **Customize Application**



#### **Browse Windows**

All browse windows have been replaced with search functionality using the *SYSPRO Espresso* and *SYSPRO Avanti* filter customizations for determining the filters that are applied to each search function.

#### **Document Printing**

The *SYSPRO Web Client* only supports SRS Crystal Report document printing and therefore any financial reports will require converting.

In addition, the SYSPRO Web Client only supports Server-side Printing.

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