

Espresso Customer Workbench

SYSPRO 8

Reference Guide

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CONTENTS

Espresso Customer Workbench

Exploring	1
Solving	2
Using	4



Espresso Customer Workbench

Exploring


Where it fits in?

The **Espresso Customer Workbench** includes various customer components that lets you view customer data and add or update transactions within one application without having to leave the current application.

Solving

FAQs

How do I use the Espresso Customer Workbench app?

Information	
0000001	Contact information
Information >	Customer Name Bayside Bikes
Best price details >	Telephone 206-555-4562
Order management >	Contact Karen Saunders 
Back order details >	
Invoice details >	Sold To Address
Activity information >	Building P O Box 8
Contacts >	Street Bayside North
	Locality
New Activity	City Seattle
New Contact	State WA
New Sales Order	ZIP 98111
	Country USA
	Geolocation 0.000000, 0.000000
	Get Directions Go to Map
	Ship To Address
	Building 3 Beach Road
	Street Bayside North
	Locality
	City Seattle
	State WA

You can access multiple applications without having to leave the current application.

The following information is visible:

- Best price details
- Order management (including sales order commitment details)
- Back order details



- Invoice details (including invoice ageing analysis and invoice payments)
- Activity information
- Contacts

You can add or maintain the following transactions:

- Sales orders
- Activities
- Contacts



Using

Hints and Tips

- This application performs best when used on a desktop or tablet.
- This application should be used in **SplitView** mode in Espresso.



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