

SYSPRO Help and Reference

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Introduction

AUDIENCE

This statement is aimed at the entire SYSPRO community.

This includes SYSPRO end-users, partners and SYSPRO personnel.

BACKGROUND

The background is that **Oracle** have made statements during 2018 about charging business users for the use of Java technology.

The purpose of this document is to clarify support for Java as used by the Crystal Reports technology provided as part of the SYSPRO installation.

SAP Business Objects maintain and support Crystal Reports, which in turn is used by SYSPRO 8 and prior versions for client and server-side reporting technology.

Statement from SYSPRO about Java

Crystal Reports 2013 SP 8, and **Crystal Reports 2016**, as included in the SYSPRO installation, does not require additional payments, over-and-above existing license fees due to SYSPRO.

It should be noted that **Crystal Reports** has an embedded version of Java and this runtime is not chargeable by **Oracle**.

What does SAP Product Support say?

We have confirmation from Support Engineers at **SAP Product Support** that there is an **SAP Knowledge Base Article (KBA) number 2652335** that contains a statement indicating that there are no additional payments due when using **Java** compatible with:

- SAP Crystal Reports 2013 SP 8 or Crystal Reports 2016
- SAP Crystal Reports Runtime engine for .NET Framework (32 bit) (The native XML driver is used with this runtime)
- SAP Crystal Reports Server 2013 SP 8 OEM Edition (The native XML driver is used with this run time)
- SAP BusinessObjects BI Platform .NET SDK Redistributable 4.2 (32 bit and 64 bit)

In all cases, **Crystal Reports** 2013 and 2016 are supported without additional charges.

What if I have more questions?

If you have any additional questions about this complex subject, then please contact **SAP Business Objects** directly.

Please mention that **SYSPRO** have confirmed the status as described above.

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