

Espresso Customer Workbench

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Exploring

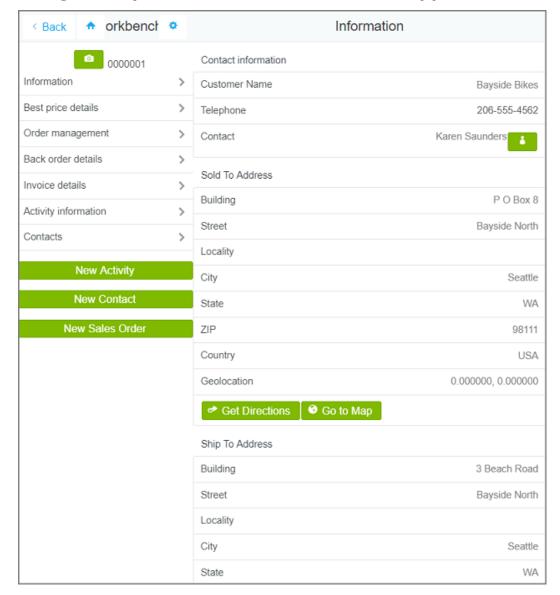
Where does it fit in?

The **Espresso Customer Workbench** includes various customer components that lets you view customer data and add or update transactions within one application without having to leave the current application.



Tasks

Using the Espresso Customer Workbench app



You can access multiple applications without having to leave the current application.

The following information is visible:

- Best price details
- Order management (including sales order commitment details)
- Back order details
- Invoice details (including invoice ageing analysis and invoice payments)

- Activity information
- Contacts

You can add or maintain the following transactions:

- Sales orders
- Activities
- Contacts

Hints and Tips

- This application performs best when used on a desktop or tablet.
- This application should be used in **SplitView** mode in Espresso.



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